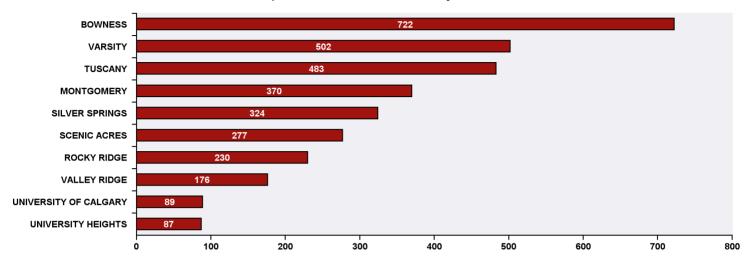
## 311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in August 2017





| Top 20 SR Types by Volume                              | SR Count | % of Total Ward |
|--|----------|-----------------|
| WRS - Waste - Residential                              | 138      | 4.1%            |
| WRS - Cart Management                                  | 132      | 3.9%            |
| CBS Inspection - Electrical                            | 130      | 3.8%            |
| Finance - Property Tax Account Inquiry                 | 127      | 3.7%            |
| Parks - Tree Concern - WAM                             | 115      | 3.4%            |
| WRS - Compost - Green Cart                             | 106      | 3.1%            |
| WRS - Recycling - Blue Cart                            | 92       | 2.7%            |
| CBS Inspection - Residential Improvement Project - RIP | 77       | 2.3%            |
| Finance - ONLINE TIPP Agreement Request                | 72       | 2.1%            |
| Roads - Streetlight Maintenance                        | 65       | 1.9%            |
| Corporate - Graffiti Concerns                          | 59       | 1.7%            |
| WRS - Green Cart Rollout                               | 59       | 1.7%            |
| Roads - Roadway Maintenance                            | 57       | 1.7%            |
| Roads - Dead Animal Pick-Up                            | 56       | 1.6%            |
| CBS Inspection - SCP - New Home                        | 55       | 1.6%            |
| Finance - TIPP Agreement Request                       | 52       | 1.5%            |
| 311 Contact Us   | 50       | 1.5%            |
| WRS - Program - Green Cart                             | 50       | 1.5%            |
| Roads - Sidewalk - Curb and Gutter Repair              | 44       | 1.3%            |
| AS - Animal at Large                                   | 43       | 1.3%            |
| Roads - Debris on Street/Roadway                       | 43       | 1.3%            |
| Total Top 20 SR Types                                  | 1,622    | 47.7%           |
| Total Other SRs  | 1,781    | 52.3%           |
| Total SRs for Ward                                     | 3,403    | 100.0%          |