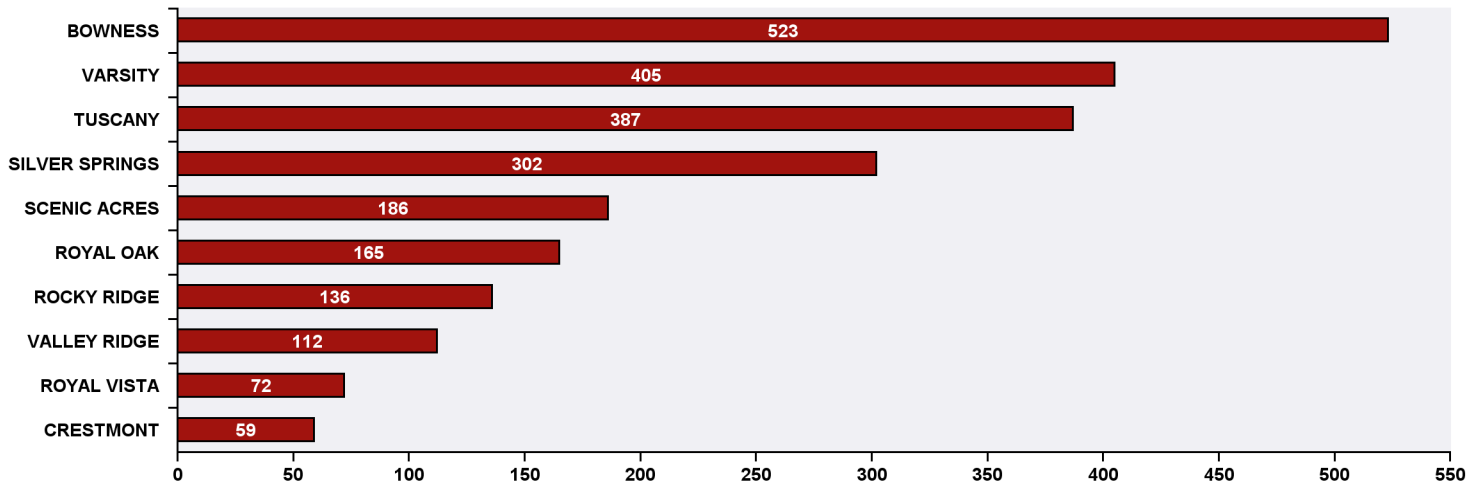


### Top 10 Communities in Ward 1 by SR Volume



| Top 20 SR Types by Volume                              | SR Count     | % of Total Ward |
|--|--------------|-----------------|
| Finance - Property Tax Account Inquiry                 | 130          | 5.4%            |
| WRS - Cart Management                                  | 93           | 3.9%            |
| Roads - Roadway Maintenance                            | 78           | 3.2%            |
| Parks - Tree Concern - WAM                             | 75           | 3.1%            |
| Finance - ONLINE TIPP Agreement Request                | 66           | 2.7%            |
| WRS - Waste - Residential                              | 66           | 2.7%            |
| CBS Inspection - Electrical                            | 65           | 2.7%            |
| Finance - TIPP Agreement Request                       | 60           | 2.5%            |
| WRS - Compost - Green Cart                             | 51           | 2.1%            |
| Roads - Dead Animal Pick-Up                            | 44           | 1.8%            |
| CBS Inspection - Residential Improvement Project - RIP | 43           | 1.8%            |
| WATS - Water Consumption Appointment                   | 43           | 1.8%            |
| CBS Inspection - Commercial or Multi-Family            | 41           | 1.7%            |
| AS - Lost and Found Animal                             | 37           | 1.5%            |
| CT - Employee Conduct                                  | 36           | 1.5%            |
| Roads - Debris on Street/Sidewalk/Boulevard            | 35           | 1.4%            |
| CBS Inspection - Plumbing                              | 34           | 1.4%            |
| CBS Inspection - Furnace Replacement                   | 32           | 1.3%            |
| Roads - Backlane Maintenance                           | 32           | 1.3%            |
| WRS - Recycling - Blue Cart                            | 31           | 1.3%            |
| <b>Total Top 20 SR Types</b>                           | <b>1,092</b> | <b>45.2%</b>    |
| <b>Total Other SRs</b>                                 | <b>1,323</b> | <b>54.8%</b>    |
| <b>Total SRs for Ward</b>                              | <b>2,415</b> | <b>100.0%</b>   |