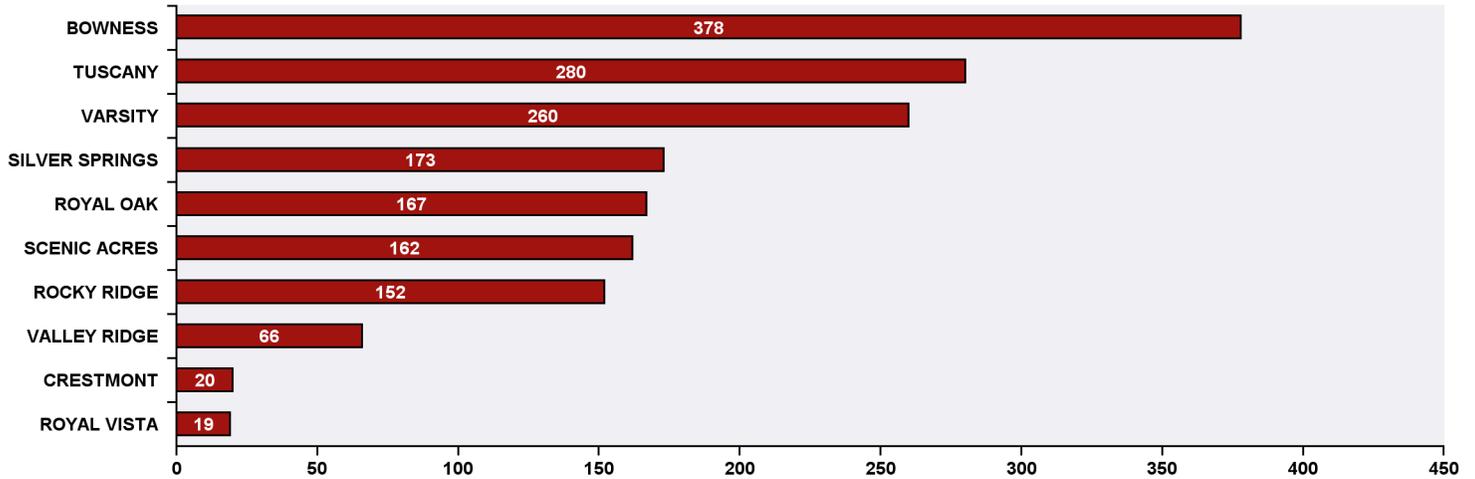




Top 10 Communities in Ward 1 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	103	6.1%
Finance - Property Tax Account Inquiry	100	5.9%
Finance - ONLINE TIPP Agreement Request	96	5.7%
WRS - Recycling - Blue Cart	93	5.5%
WRS - Cart Management	81	4.8%
WRS - Waste - Residential	63	3.7%
CBS Inspection - Electrical	53	3.1%
Finance - TIPP Agreement Request	46	2.7%
Roads - Streetlight Maintenance	42	2.5%
Bylaw - Snow and Ice on Sidewalk	37	2.2%
CBS Inspection - Residential Improvement Project - RIP	37	2.2%
Roads - Dead Animal Pick-Up	34	2.0%
WRS - Compost - Green Cart	32	1.9%
CBS Inspection - Commercial or Multi-Family	31	1.8%
WATS - Sewage Back-up	31	1.8%
Parks - Wildlife Sightings	30	1.8%
CBS Inspection - Furnace Replacement	28	1.6%
Roads - Debris on Street/Sidewalk/Boulevard	28	1.6%
311 Contact Us	27	1.6%
Corporate - Graffiti Concerns	26	1.5%
Total Top 20 SR Types	1,018	59.9%
Total Other SRs	681	40.1%
Total SRs for Ward	1,699	100.0%