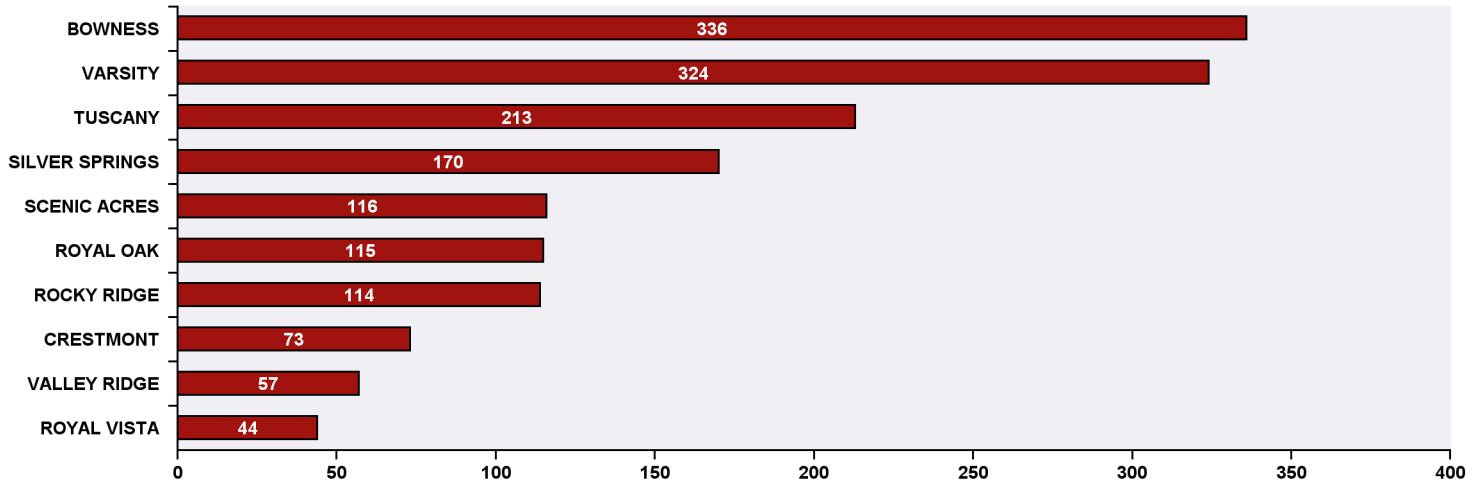


Top 10 Communities in Ward 1 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - ONLINE TIPP Agreement Request	99	6.2%
Bylaw - Snow and Ice on Sidewalk	67	4.2%
Finance - Property Tax Account Inquiry	59	3.7%
WRS - Cart Management	58	3.6%
WRS - Recycling - Blue Cart	52	3.3%
CBS Inspection - Electrical	42	2.6%
Finance - TIPP Agreement Request	41	2.6%
Roads - Snow and Ice Control	40	2.5%
WRS - Waste - Residential	40	2.5%
Roads - Streetlight Maintenance	34	2.1%
CT - Employee Conduct	33	2.1%
CBS Inspection - Residential Improvement Project - RIP	31	1.9%
Roads - Debris on Street/Sidewalk/Boulevard	31	1.9%
311 Contact Us	29	1.8%
CBS Inspection - Furnace Replacement	27	1.7%
Roads - Dead Animal Pick-Up	27	1.7%
CBS Inspection - Commercial or Multi-Family	26	1.6%
WATS - Construction Inquiry	25	1.6%
Parks - Snow and Ice Concerns - WAM	24	1.5%
Roads - Signs - Missing - Damaged	24	1.5%
Total Top 20 SR Types	809	50.8%
Total Other SRs	783	49.2%
Total SRs for Ward	1,592	100.0%