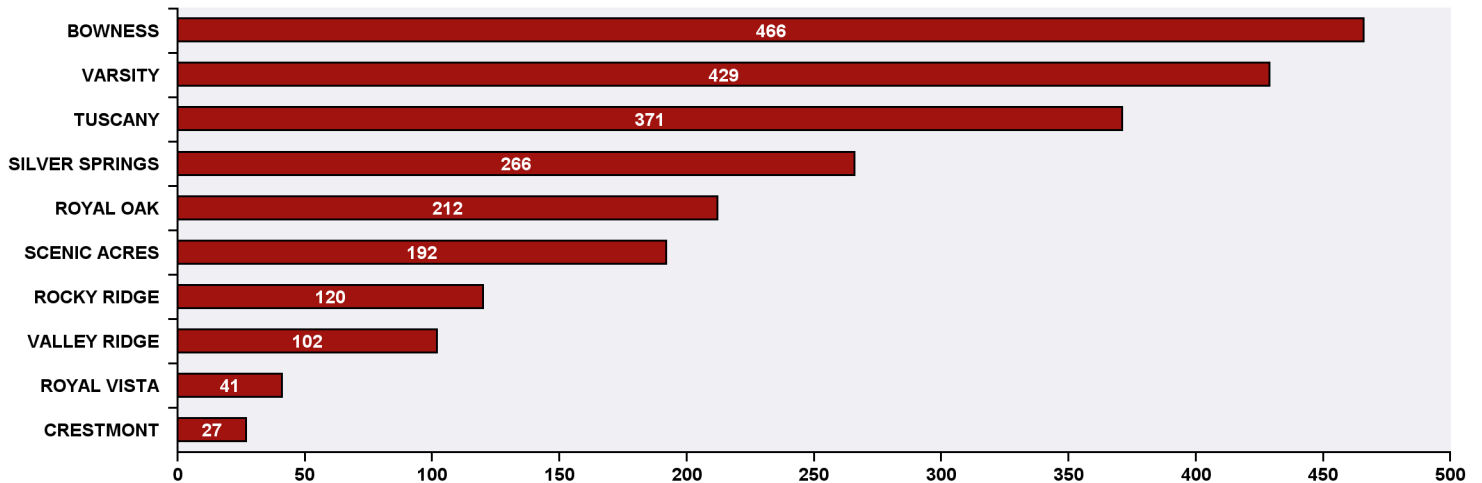




Top 10 Communities in Ward 1 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	442	19.6%
Bylaw - Snow and Ice on Sidewalk	231	10.2%
WRS - Cart Management	100	4.4%
Finance - Property Tax Account Inquiry	76	3.4%
Finance - ONLINE TIPP Agreement Request	53	2.3%
CBS Inspection - Electrical	49	2.2%
Parks - Snow and Ice Concerns - WAM	48	2.1%
CBS Inspection - Residential Improvement Project - RIP	47	2.1%
CT - Employee Conduct	43	1.9%
WATS - Sewage Back-up	39	1.7%
Bylaw - Material on Public Property	36	1.6%
WRS - Recycling - Blue Cart	34	1.5%
311 Contact Us	33	1.5%
CNS - Snow Angels Campaign	32	1.4%
CBS Inspection - Plumbing	31	1.4%
WRS - Waste - Residential	30	1.3%
Corporate - Graffiti Concerns	29	1.3%
CBS Inspection - Furnace Replacement	26	1.2%
Roads - Signs - Traffic and Roadmarking	24	1.1%
CBS - RIM - Property Research	22	1.0%
Roads - Traffic or Pedestrian Light Repair	22	1.0%
Total Top 20 SR Types	1,447	64.0%
Total Other SRs	813	36.0%
Total SRs for Ward	2,260	100.0%