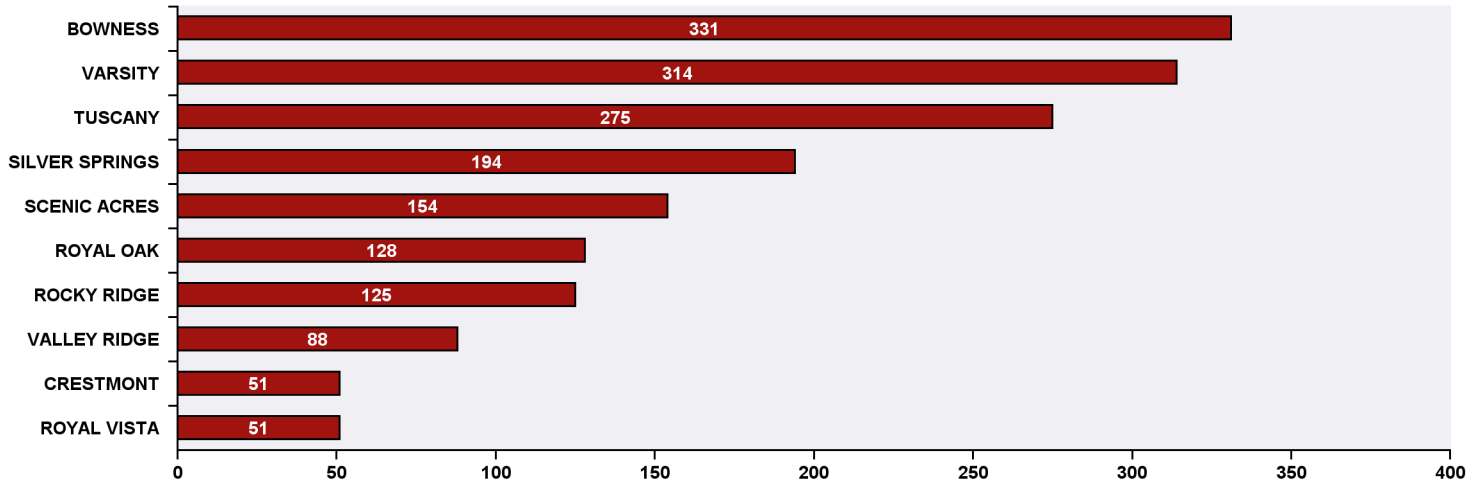




Top 10 Communities in Ward 1 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	222	12.7%
Bylaw - Snow and Ice on Sidewalk	163	9.3%
Finance - Property Tax Account Inquiry	94	5.4%
WRS - Cart Management	77	4.4%
Roads - Streetlight Maintenance	49	2.8%
Finance - ONLINE TIPP Agreement Request	43	2.5%
WRS - Waste - Residential	42	2.4%
WRS - Recycling - Blue Cart	41	2.3%
Parks - Snow and Ice Concerns - WAM	38	2.2%
CBS Inspection - Electrical	36	2.1%
Roads - Traffic or Pedestrian Light Repair	35	2.0%
CBS Inspection - Residential Improvement Project - RIP	32	1.8%
CBS Inspection - Furnace Replacement	31	1.8%
CT - Bus Route or Bus Schedule	30	1.7%
CT - Employee Conduct	30	1.7%
WATS - Sewage Back-up	26	1.5%
Bylaw - Material on Public Property	24	1.4%
Parks - Wildlife Management	24	1.4%
Finance - TIPP Agreement Request	22	1.3%
CBS Inspection - Plumbing	19	1.1%
Total Top 20 SR Types	1,078	61.5%
Total Other SRs	675	38.5%
Total SRs for Ward	1,753	100.0%