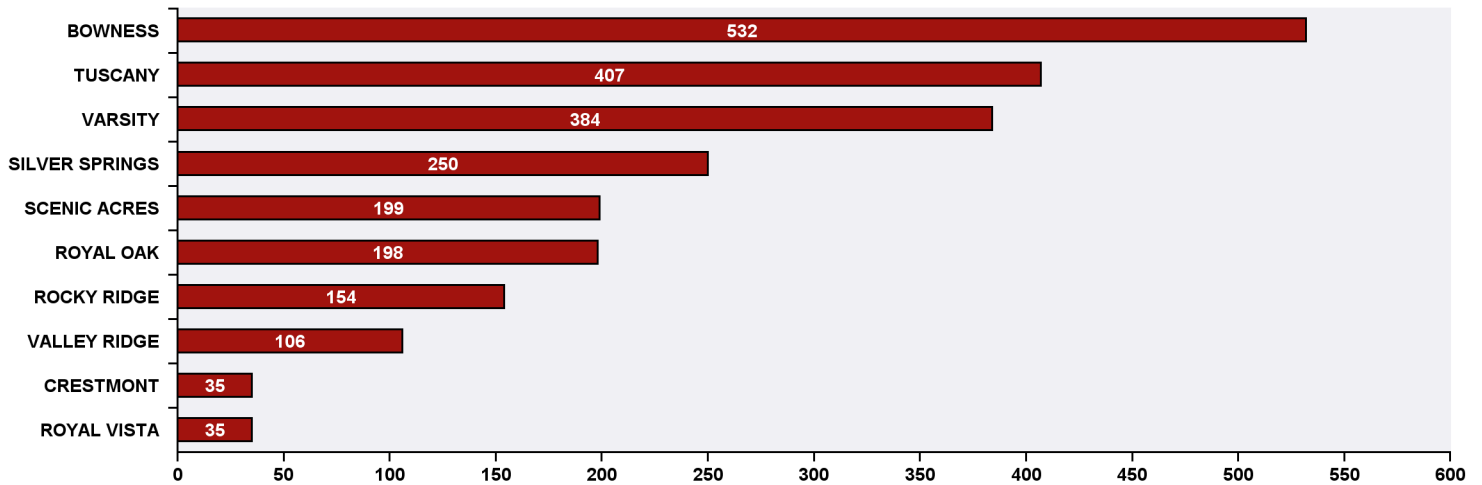




Top 10 Communities in Ward 1 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	276	11.8%
Bylaw - Snow and Ice on Sidewalk	219	9.4%
WRS - Cart Management	99	4.2%
Finance - Property Tax Account Inquiry	95	4.1%
Finance - ONLINE TIPP Agreement Request	87	3.7%
WRS - Waste - Residential	81	3.5%
CBS Inspection - Electrical	80	3.4%
WRS - Recycling - Blue Cart	76	3.2%
Roads - Streetlight Maintenance	58	2.5%
WATS - Water Consumption Appointment	57	2.4%
Finance - TIPP Agreement Request	49	2.1%
CT - Employee Conduct	48	2.0%
CBS Inspection - Residential Improvement Project - RIP	40	1.7%
CNS - Subsidized Programs - Fair Entry	37	1.6%
CBS Inspection - Furnace Replacement	31	1.3%
CBS Inspection - Commercial or Multi-Family	29	1.2%
311 Contact Us	28	1.2%
Roads - Traffic or Pedestrian Light Repair	28	1.2%
WRS - Compost - Green Cart	28	1.2%
Roads - Signs - Missing - Damaged	27	1.2%
WATS - Sewage Back-up	27	1.2%
Total Top 20 SR Types	1,500	64.0%
Total Other SRs	842	36.0%
Total SRs for Ward	2,342	100.0%