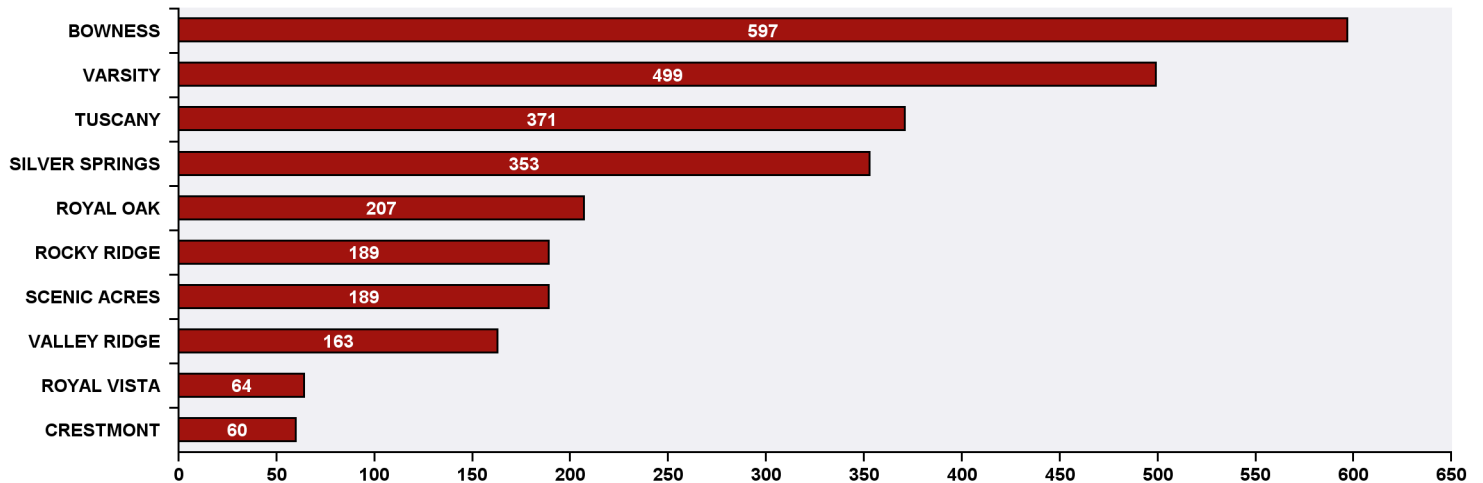




Top 10 Communities in Ward 1 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Roadway Maintenance	145	5.3%
Finance - Property Tax Account Inquiry	122	4.4%
WRS - Cart Management	114	4.1%
Parks - Tree Concern - WAM	110	4.0%
CBS Inspection - Electrical	90	3.3%
Bylaw - Long Grass - Weeds Infraction	86	3.1%
WRS - Waste - Residential	75	2.7%
WRS - Compost - Green Cart	65	2.4%
Roads - Debris on Street/Sidewalk/Boulevard	58	2.1%
Finance - ONLINE TIPP Agreement Request	53	1.9%
311 Contact Us	51	1.9%
CBS Inspection - Residential Improvement Project - RIP	47	1.7%
CBS Inspection - Commercial or Multi-Family	43	1.6%
Roads - Dead Animal Pick-Up	42	1.5%
CBS Inspection - Furnace Replacement	41	1.5%
Roads - Sidewalk - Curb and Gutter Repair	39	1.4%
AS - Lost and Found Animal	37	1.3%
Finance - TIPP Agreement Request	37	1.3%
AS - Animal at Large	36	1.3%
WRS - Recycling - Blue Cart	35	1.3%
Total Top 20 SR Types	1,326	48.1%
Total Other SRs	1,428	51.9%
Total SRs for Ward	2,754	100.0%

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units
 **The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.