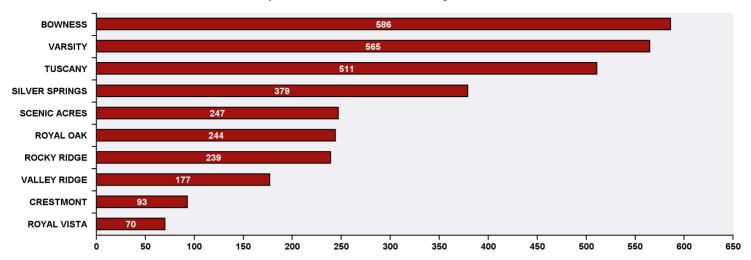
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in June 2018

Top 10 Communities in Ward 1 by SR Volume



| Top 20 SR Types by Volume | SR Count | % of Total Ward |
|--|----------|-----------------|
| Finance - Property Tax Account Inquiry | 315 | 9.8% |
| Finance - ONLINE TIPP Agreement Request | 222 | 6.9% |
| Roads - Roadway Maintenance | 154 | 4.8% |
| Finance - TIPP Agreement Request | 123 | 3.8% |
| WRS - Cart Management | 102 | 3.2% |
| CBS Inspection - Electrical | 101 | 3.2% |
| Parks - Tree Concern - WAM | 98 | 3.1% |
| Bylaw - Long Grass - Weeds Infraction | 86 | 2.7% |
| WATS - Catch Basin Concerns | 78 | 2.4% |
| WRS - Compost - Green Cart | 72 | 2.2% |
| CBS Inspection - Residential Improvement Project - RIP | 58 | 1.8% |
| Roads - Street Cleaning | 56 | 1.7% |
| WRS - Waste - Residential | 52 | 1.6% |
| CT - Employee Conduct | 50 | 1.6% |
| Roads - Debris on Street/Sidewalk/Boulevard | 49 | 1.5% |
| 311 Contact Us | 37 | 1.2% |
| WRS - Recycling - Blue Cart | 37 | 1.2% |
| CBS Inspection - Plumbing | 36 | 1.1% |
| Finance - ONLINE Property Tax Document Request | 36 | 1.1% |
| Roads - Traffic or Pedestrian Light Repair | 35 | 1.1% |
| Total Top 20 SR Types | 1,797 | 56.1% |
| Total Other SRs | 1,407 | 43.9% |
| Total SRs for Ward | 3,204 | 100.0% |