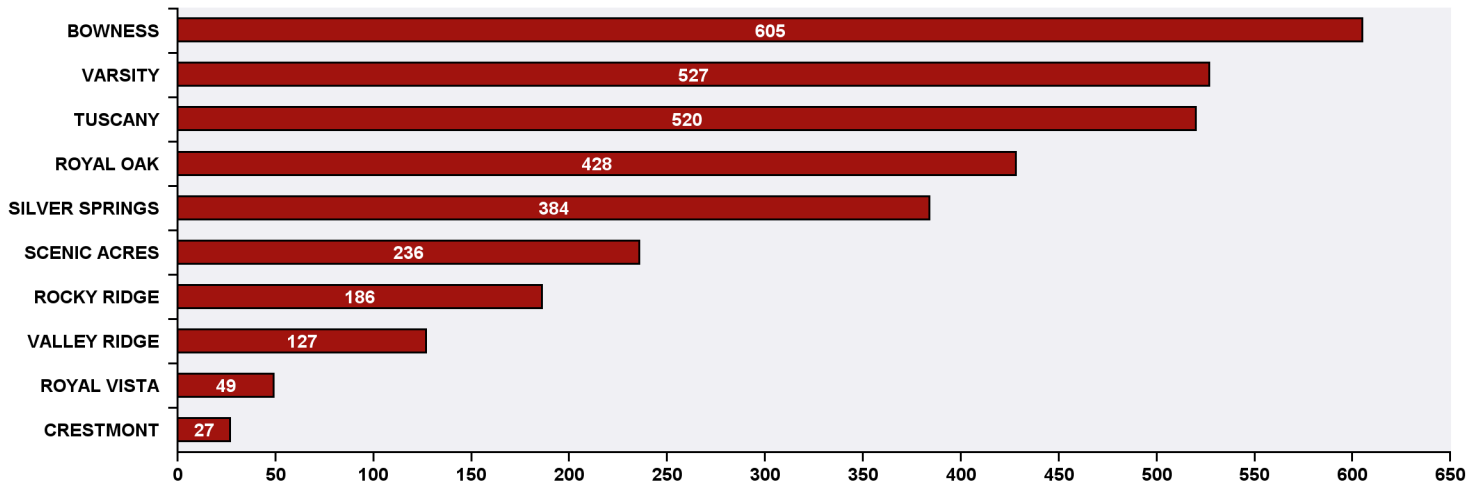




Top 10 Communities in Ward 1 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	916	29.2%
WATS - Catch Basin Concerns	207	6.6%
Bylaw - Snow and Ice on Sidewalk	198	6.3%
Finance - Property Tax Account Inquiry	122	3.9%
WRS - Cart Management	83	2.6%
Roads - Roadway Maintenance	76	2.4%
Finance - ONLINE TIPP Agreement Request	55	1.8%
CBS Inspection - Electrical	52	1.7%
WRS - Waste - Residential	51	1.6%
WRS - Recycling - Blue Cart	50	1.6%
311 Contact Us	41	1.3%
CBS Inspection - Residential Improvement Project - RIP	39	1.2%
Parks - Snow and Ice Concerns - WAM	38	1.2%
CT - Employee Conduct	37	1.2%
CBS Inspection - Commercial or Multi-Family	36	1.1%
Bylaw - Material on Public Property	32	1.0%
CBS Inspection - Furnace Replacement	32	1.0%
WATS - Sewage Back-up	28	0.9%
WRS - Compost - Green Cart	27	0.9%
CBS Inspection - Gas	26	0.8%
Total Top 20 SR Types	2,146	68.3%
Total Other SRs	995	31.7%
Total SRs for Ward	3,141	100.0%