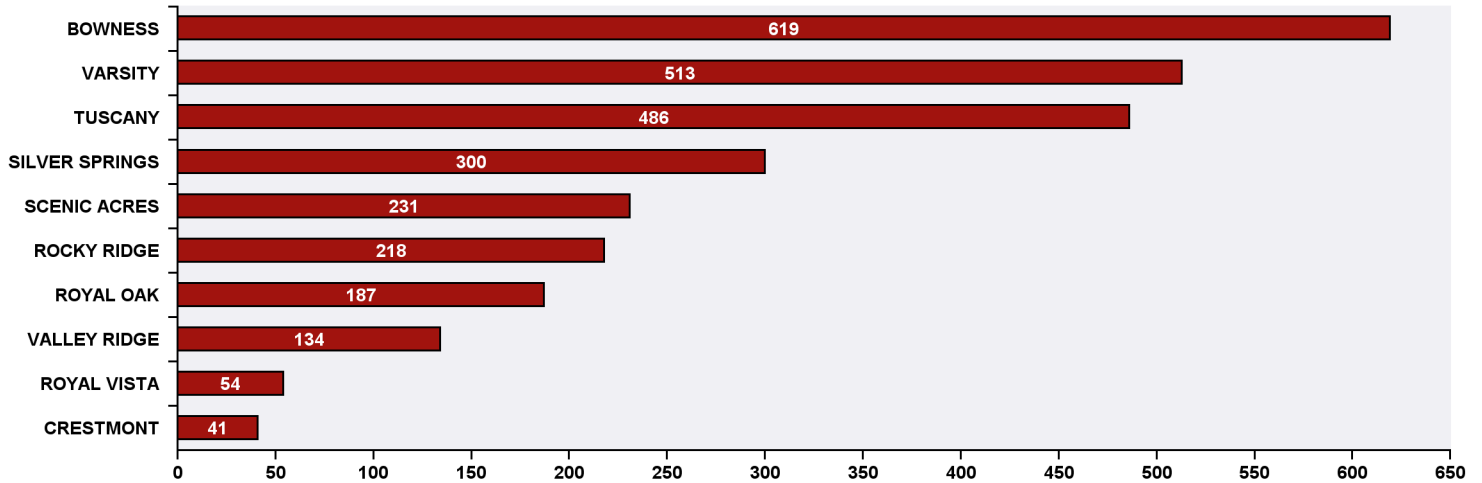




Top 10 Communities in Ward 1 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Compost - Green Cart	130	4.6%
Finance - ONLINE TIPP Agreement Request	128	4.5%
Finance - Property Tax Account Inquiry	127	4.5%
WRS - Cart Management	118	4.1%
WRS - Waste - Residential	96	3.4%
Roads - Roadway Maintenance	94	3.3%
CBS Inspection - Electrical	88	3.1%
Parks - Tree Concern - WAM	77	2.7%
CBS Inspection - Residential Improvement Project - RIP	57	2.0%
311 Contact Us	56	2.0%
WRS - Recycling - Blue Cart	56	2.0%
Roads - Street Cleaning	53	1.9%
Finance - TIPP Agreement Request	52	1.8%
Roads - Debris on Street/Sidewalk/Boulevard	50	1.8%
WATS - Service and Main Valve Issues	47	1.7%
Roads - Sidewalk - Curb and Gutter Repair	45	1.6%
CT - Employee Conduct	40	1.4%
Roads - Dead Animal Pick-Up	40	1.4%
Bylaw - Material on Public Property	39	1.4%
WATS - Water Consumption Appointment	35	1.2%
Total Top 20 SR Types	1,428	50.2%
Total Other SRs	1,419	49.8%
Total SRs for Ward	2,847	100.0%