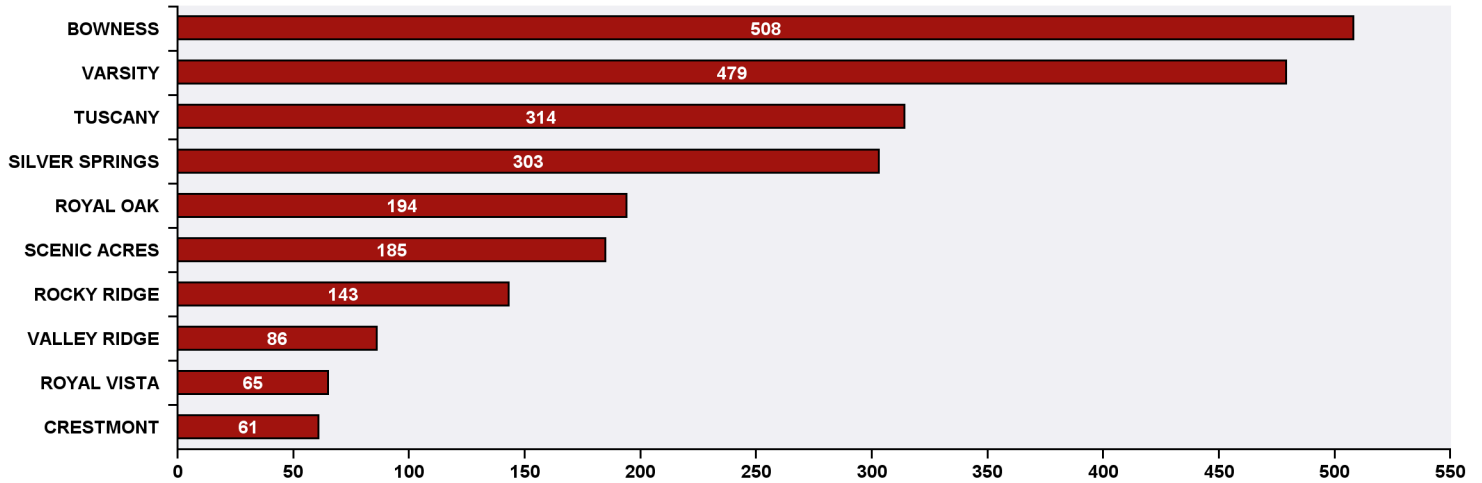


## Top 10 Communities in Ward 1 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
City Clerk's - Olympic VOTE 2018	273	11.4%
Finance - Property Tax Account Inquiry	91	3.8%
CBS Inspection - Residential Improvement Project - RIP	82	3.4%
Finance - ONLINE TIPP Agreement Request	78	3.3%
Roads - Streetlight Maintenance	78	3.3%
Bylaw - Snow and Ice on Sidewalk	76	3.2%
WRS - Cart Management	63	2.6%
CBS Inspection - Electrical	61	2.6%
Finance - TIPP Agreement Request	57	2.4%
Roads - Debris on Street/Sidewalk/Boulevard	52	2.2%
WRS - Recycling - Blue Cart	50	2.1%
WRS - Waste - Residential	47	2.0%
WRS - Compost - Green Cart	43	1.8%
Parks - Snow and Ice Concerns - WAM	41	1.7%
311 Contact Us	39	1.6%
CBS Inspection - Furnace Replacement	39	1.6%
CT - Snow and Ice Control	37	1.5%
Roads - Snow and Ice Control	36	1.5%
Corporate - Graffiti Concerns	33	1.4%
Roads - Dead Animal Pick-Up	32	1.3%
<b>Total Top 20 SR Types</b>	<b>1,308</b>	<b>54.8%</b>
<b>Total Other SRs</b>	<b>1,081</b>	<b>45.2%</b>
<b>Total SRs for Ward</b>	<b>2,389</b>	<b>100.0%</b>