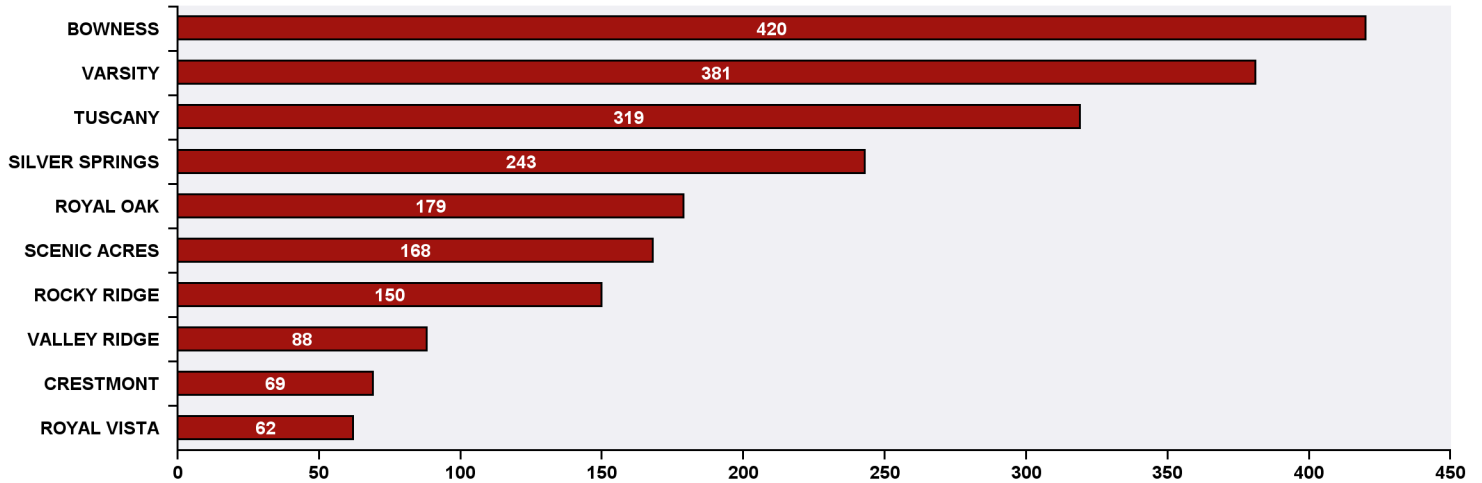




Top 10 Communities in Ward 1 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	87	4.1%
CBS Inspection - Electrical	86	4.0%
Finance - Property Tax Account Inquiry	69	3.2%
311 Contact Us	56	2.6%
Finance - ONLINE TIPP Agreement Request	56	2.6%
CBS Inspection - Commercial or Multi-Family	49	2.3%
WRS - Waste - Residential	49	2.3%
CBS Inspection - Residential Improvement Project - RIP	47	2.2%
Parks - Tree Concern - WAM	47	2.2%
CT - Employee Conduct	42	2.0%
WATS - Water Consumption Appointment	42	2.0%
Corporate - Graffiti Concerns	40	1.9%
WRS - Recycling - Blue Cart	38	1.8%
CBS Inspection - Furnace Replacement	36	1.7%
WATS - Sewage Back-up	36	1.7%
CN - Subsidized Programs - Fair Entry	34	1.6%
Bylaw - Material on Public Property	33	1.5%
AS - Animal at Large	32	1.5%
CBS Inspection - Plumbing	32	1.5%
Roads - Dead Animal Pick-Up	32	1.5%
Total Top 20 SR Types	943	44.3%
Total Other SRs	1,187	55.7%
Total SRs for Ward	2,130	100.0%