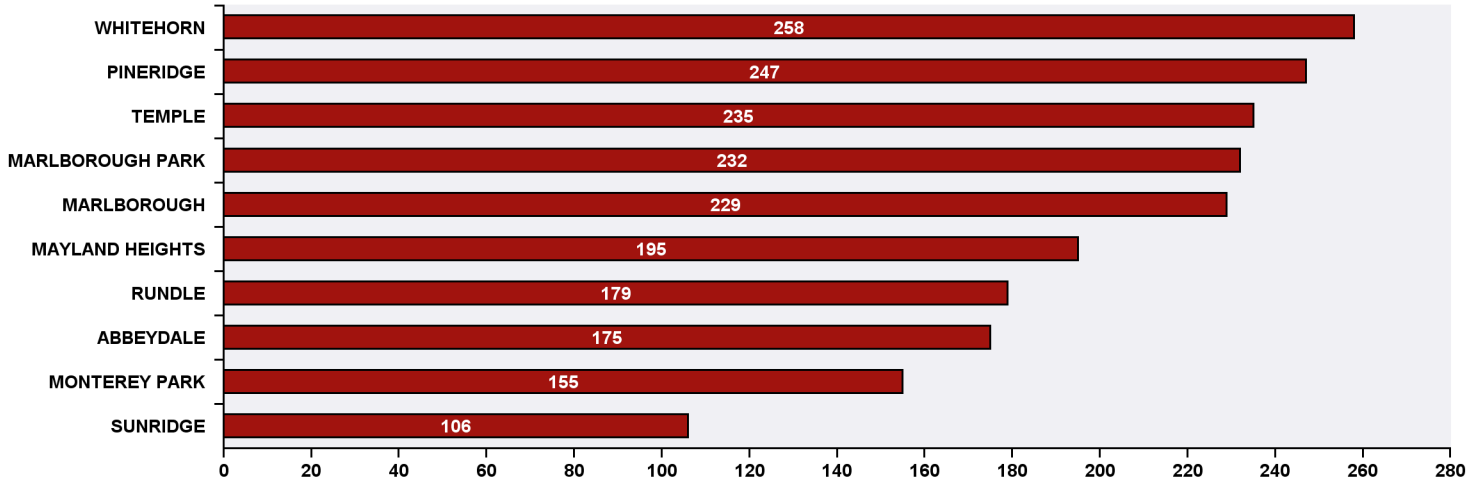




Top 10 Communities in Ward 10 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Roadway Maintenance	185	7.2%
WRS - Cart Management	131	5.1%
WRS - Waste - Residential	110	4.3%
Finance - Property Tax Account Inquiry	100	3.9%
Bylaw - Material on Public Property	97	3.8%
WRS - Recycling - Blue Cart	76	2.9%
CBS Inspection - Commercial or Multi-Family	68	2.6%
AS - Animal at Large	57	2.2%
WATS - Sewage Back-up	54	2.1%
311 Contact Us	47	1.8%
Roads - Debris on Backlane	45	1.7%
WATS - Water Consumption Appointment	43	1.7%
CFD - Inspection - Business Licence - FHB	41	1.6%
WRS - Compost - Green Cart	39	1.5%
Bylaw - Snow and Ice on Sidewalk	38	1.5%
CBS Inspection - Electrical	37	1.4%
WATS - Service and Main Valve Issues	37	1.4%
Bylaw - Waste and Recycling Infractions	36	1.4%
CNS - Subsidized Programs - Fair Entry	36	1.4%
Finance - TIPP Agreement Request	36	1.4%
Parks - Tree Concern - WAM	36	1.4%
Total Top 20 SR Types	1,349	52.2%
Total Other SRs	1,235	47.8%
Total SRs for Ward	2,584	100.0%

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units
 **The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.