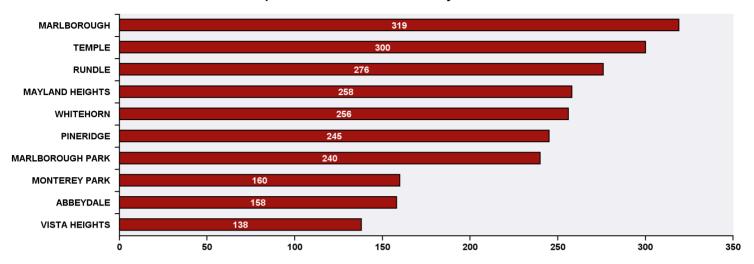
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in August 2018





Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	139	4.7%
Bylaw - Material on Public Property	116	3.9%
Finance - Property Tax Account Inquiry	95	3.2%
Bylaw - Long Grass - Weeds Infraction	84	2.8%
CBS Inspection - Commercial or Multi-Family	77	2.6%
WATR - Industrial Monitoring Inquiry	75	2.5%
WRS - Compost - Green Cart	72	2.4%
Roads - Debris on Street/Sidewalk/Boulevard	71	2.4%
WRS - Waste - Residential	69	2.3%
WATS - Sewage Back-up	68	2.3%
Parks - Tree Concern - WAM	67	2.3%
WRS - Recycling - Blue Cart	66	2.2%
Roads - Roadway Maintenance	63	2.1%
AS - Animal at Large	57	1.9%
Roads - Dead Animal Pick-Up	53	1.8%
Roads - Debris on Backlane	52	1.8%
311 Contact Us	51	1.7%
CN - Subsidized Programs - Fair Entry	50	1.7%
Roads - Backlane Maintenance	48	1.6%
Compliance - Business Licence Concern	45	1.5%
Total Top 20 SR Types	1,418	47.9%
Total Other SRs	1,545	52.1%
Total SRs for Ward	2,963	100.0%