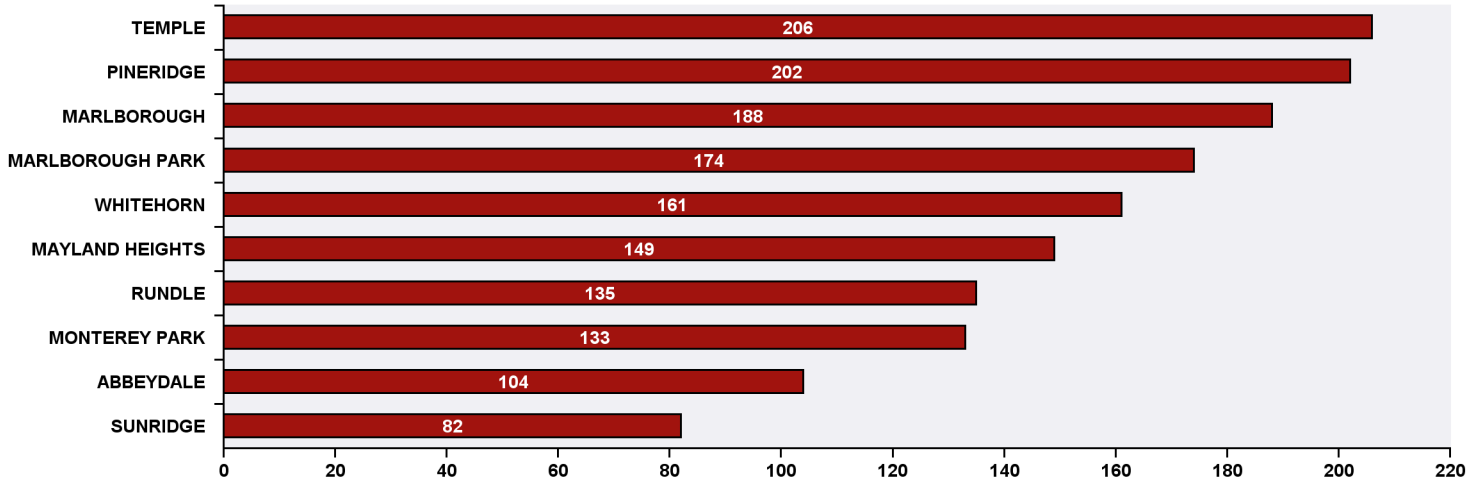


Top 10 Communities in Ward 10 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Waste - Residential	125	6.5%
Roads - Snow and Ice Control	119	6.2%
Finance - Property Tax Account Inquiry	99	5.1%
WRS - Cart Management	98	5.1%
WATS - Sewage Back-up	72	3.7%
WRS - Recycling - Blue Cart	72	3.7%
Roads - Streetlight Maintenance	70	3.6%
CBS Inspection - Electrical	43	2.2%
Roads - Traffic or Pedestrian Light Repair	43	2.2%
CNS - Subsidized Programs - Fair Entry	41	2.1%
AS - Animal at Large	40	2.1%
Bylaw - Material on Public Property	40	2.1%
CBS Inspection - Commercial or Multi-Family	38	2.0%
Finance - TIPP Agreement Request	38	2.0%
CFD - Inspection - Business Licence - FHB	36	1.9%
Finance - ONLINE TIPP Agreement Request	35	1.8%
CT - Employee Conduct	33	1.7%
WATS - Water Consumption Appointment	29	1.5%
WRS - Commercial Collection Services	25	1.3%
WRS - Compost - Green Cart	23	1.2%
Total Top 20 SR Types	1,119	58.2%
Total Other SRs	805	41.8%
Total SRs for Ward	1,924	100.0%