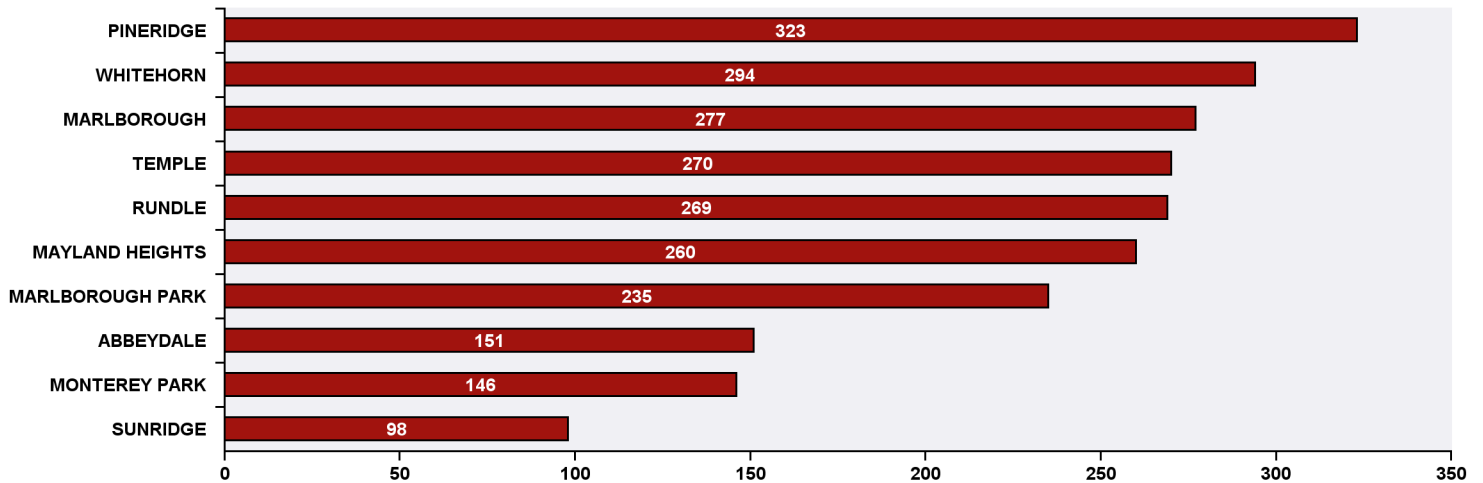


Top 10 Communities in Ward 10 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	566	19.3%
Bylaw - Snow and Ice on Sidewalk	378	12.9%
WRS - Cart Management	103	3.5%
WRS - Waste - Residential	94	3.2%
Finance - Property Tax Account Inquiry	88	3.0%
Bylaw - Material on Public Property	66	2.2%
Parks - Snow and Ice Concerns - WAM	65	2.2%
CNS - Snow Angels Campaign	59	2.0%
Finance - Business Tax Inquiry	54	1.8%
WATS - Sewage Back-up	52	1.8%
WRS - Recycling - Blue Cart	52	1.8%
CBS Inspection - Commercial or Multi-Family	48	1.6%
Roads - Traffic or Pedestrian Light Repair	47	1.6%
CT - Snow and Ice Control	44	1.5%
CNS - Subsidized Programs - Fair Entry	39	1.3%
Compliance - Business Licence Concern	37	1.3%
CT - Employee Conduct	35	1.2%
Roads - Streetlight Maintenance	35	1.2%
CFD - Inspection - Business Licence - FHB	34	1.2%
CBS Inspection - Electrical	29	1.0%
Total Top 20 SR Types	1,925	65.5%
Total Other SRs	1,015	34.5%
Total SRs for Ward	2,940	100.0%