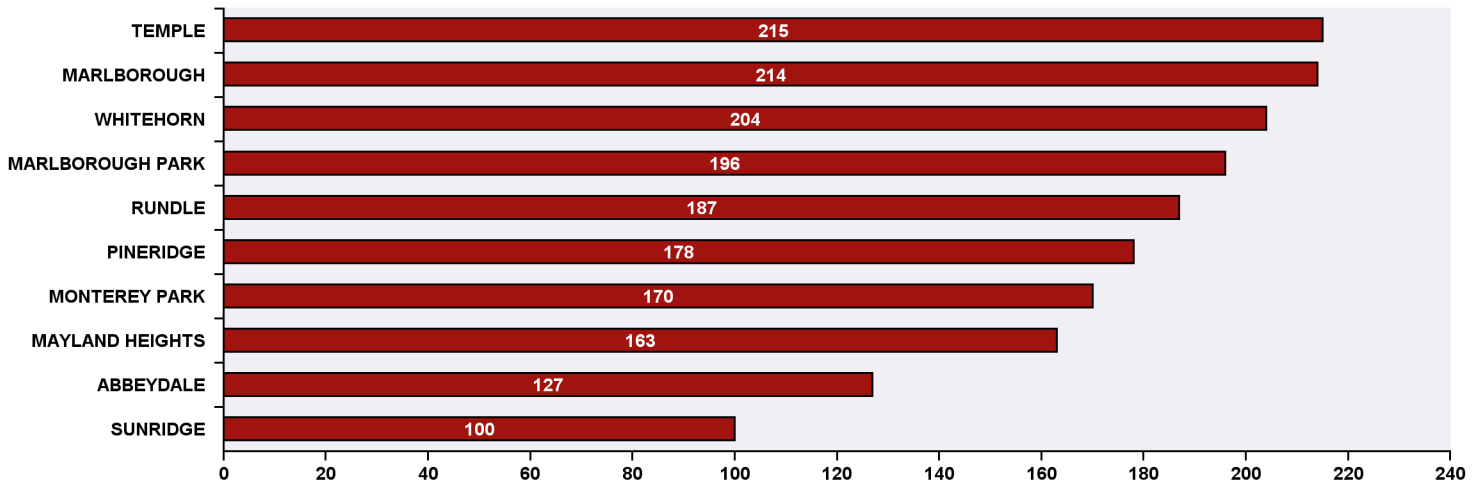


Top 10 Communities in Ward 10 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	243	10.8%
Bylaw - Snow and Ice on Sidewalk	230	10.3%
WRS - Cart Management	117	5.2%
Finance - Property Tax Account Inquiry	80	3.6%
Roads - Traffic or Pedestrian Light Repair	60	2.7%
WRS - Waste - Residential	60	2.7%
WATS - Sewage Back-up	59	2.6%
Roads - Streetlight Maintenance	54	2.4%
CBS Inspection - Commercial or Multi-Family	51	2.3%
CT - Employee Conduct	49	2.2%
CBS Inspection - Electrical	40	1.8%
WRS - Recycling - Blue Cart	34	1.5%
CBS Inspection - Residential Improvement Project - RIP	33	1.5%
Bylaw - Material on Public Property	32	1.4%
CBS Inspection - Furnace Replacement	30	1.3%
CFD - Inspection - Business Licence - FHB	30	1.3%
AS - Animal at Large	27	1.2%
Finance - TIPP Agreement Request	27	1.2%
Parks - Snow and Ice Concerns - WAM	26	1.2%
CBS Inspection - Cancellation or Reschedule	25	1.1%
Total Top 20 SR Types	1,307	58.3%
Total Other SRs	933	41.7%
Total SRs for Ward	2,240	100.0%