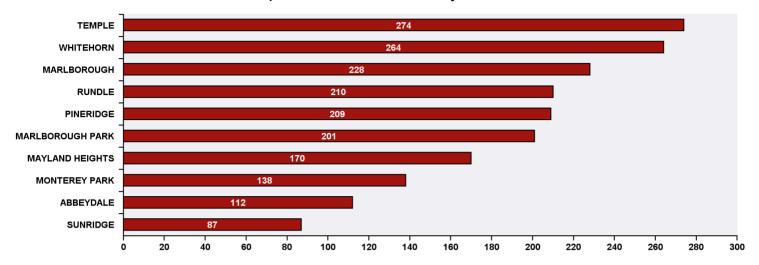
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in January 2019

Top 10 Communities in Ward 10 by SR Volume



| Top 20 SR Types by Volume | SR Count | % of Total Ward |
|--------------------------------------------------------|----------|-----------------|
| Bylaw - Snow and Ice on Sidewalk | 152 | 6.4% |
| WRS - Cart Management | 143 | 6.0% |
| Finance - Property Tax Account Inquiry | 111 | 4.6% |
| Roads - Streetlight Maintenance | 106 | 4.4% |
| Roads - Snow and Ice Control | 104 | 4.4% |
| WRS - Waste - Residential | 96 | 4.0% |
| WATS - Sewage Back-up | 69 | 2.9% |
| CBS Inspection - Commercial or Multi-Family | 65 | 2.7% |
| Roads - Traffic or Pedestrian Light Repair | 51 | 2.1% |
| WRS - Compost - Green Cart | 50 | 2.1% |
| CBS Inspection - Electrical | 46 | 1.9% |
| CFD - Inspection - Business Licence - FHB | 46 | 1.9% |
| WRS - Recycling - Blue Cart | 41 | 1.7% |
| CBS Inspection - Furnace Replacement | 38 | 1.6% |
| CBS Inspection - Residential Improvement Project - RIP | 37 | 1.5% |
| CN - Subsidized Programs - Fair Entry | 36 | 1.5% |
| Finance - ONLINE TIPP Agreement Request | 34 | 1.4% |
| Finance - TIPP Agreement Request | 34 | 1.4% |
| Bylaw - Material on Public Property | 33 | 1.4% |
| CT - Bus Stops | 32 | 1.3% |
| Total Top 20 SR Types | 1,324 | 55.4% |
| Total Other SRs | 1,066 | 44.6% |
| Total SRs for Ward | 2,390 | 100.0% |