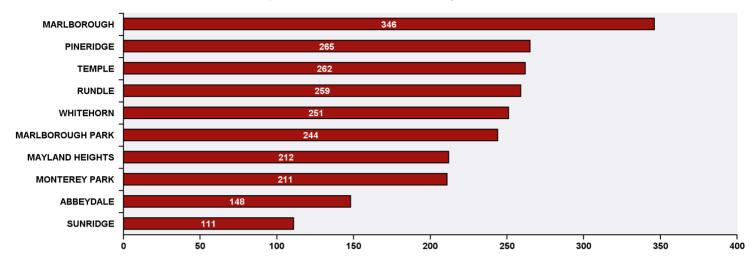


## 311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in July 2018

## Top 10 Communities in Ward 10 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	139	4.8%
Bylaw - Long Grass - Weeds Infraction	138	4.8%
Parks - Tree Concern - WAM	110	3.8%
Bylaw - Material on Public Property	98	3.4%
Finance - Property Tax Account Inquiry	98	3.4%
Roads - Roadway Maintenance	90	3.1%
WRS - Waste - Residential	77	2.7%
WRS - Recycling - Blue Cart	72	2.5%
Roads - Dead Animal Pick-Up	61	2.1%
CBS Inspection - Electrical	57	2.0%
WATS - Sewage Back-up	57	2.0%
WRS - Compost - Green Cart	52	1.8%
Roads - Debris on Backlane	50	1.7%
311 Contact Us	48	1.7%
CBS Inspection - Commercial or Multi-Family	42	1.5%
AS - Animal at Large	40	1.4%
Roads - Traffic or Pedestrian Light Repair	40	1.4%
AS - Lost and Found Animal	39	1.4%
CBS Inspection - Residential Improvement Project - RIP	39	1.4%
Compliance - Business Licence Concern	39	1.4%
WATS - Water Main Break or Leak	39	1.4%
Total Top 20 SR Types	1,425	49.7%
Total Other SRs	1,441	50.3%
Total SRs for Ward	2,866	100.0%

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