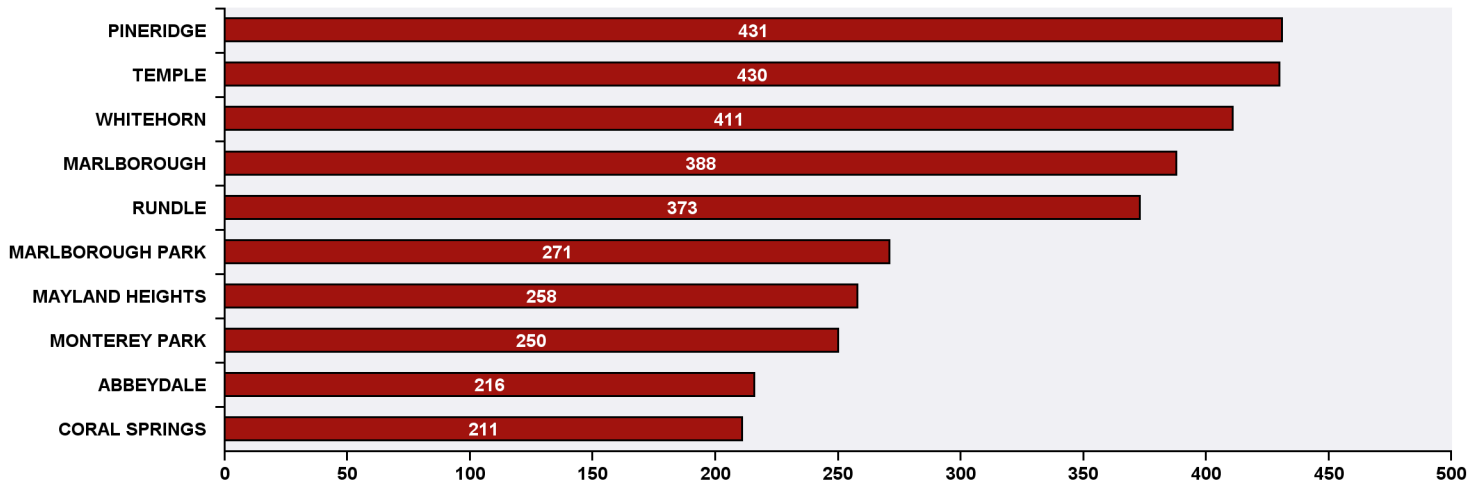




Top 10 Communities in Ward 10 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	1,035	26.2%
Bylaw - Snow and Ice on Sidewalk	287	7.3%
WATS - Catch Basin Concerns	238	6.0%
Roads - Roadway Maintenance	132	3.3%
Finance - Property Tax Account Inquiry	129	3.3%
WRS - Cart Management	123	3.1%
WRS - Waste - Residential	84	2.1%
Bylaw - Material on Public Property	75	1.9%
WRS - Recycling - Blue Cart	71	1.8%
Roads - Streetlight Maintenance	68	1.7%
WATS - Sewage Back-up	57	1.4%
CNS - Subsidized Programs - Fair Entry	49	1.2%
Roads - Traffic or Pedestrian Light Repair	47	1.2%
CBS Inspection - Commercial or Multi-Family	45	1.1%
311 Contact Us	42	1.1%
Finance - Business Tax Inquiry	41	1.0%
Compliance - Business Licence Concern	40	1.0%
Roads - Debris on Street/Sidewalk/Boulevard	40	1.0%
CBS Inspection - Electrical	39	1.0%
WRS - Compost - Green Cart	35	0.9%
Total Top 20 SR Types	2,677	67.7%
Total Other SRs	1,276	32.3%
Total SRs for Ward	3,953	100.0%