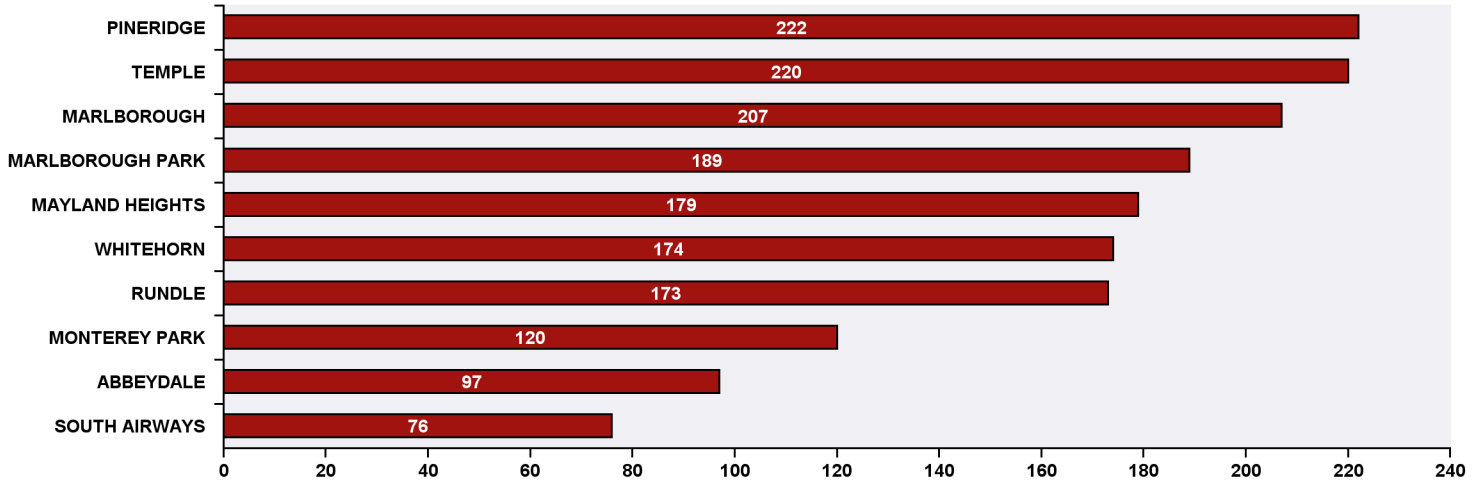


Top 10 Communities in Ward 10 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	123	5.2%
WRS - Waste - Residential	122	5.2%
WRS - Cart Management	118	5.0%
Roads - Snow and Ice Control	106	4.5%
Finance - Property Tax Account Inquiry	100	4.2%
WATS - Sewage Back-up	84	3.6%
WRS - Recycling - Blue Cart	84	3.6%
Bylaw - Material on Public Property	58	2.5%
Corporate - Graffiti Concerns	56	2.4%
CBS Inspection - Electrical	51	2.2%
CT - Employee Conduct	49	2.1%
Finance - TIPP Agreement Request	49	2.1%
CBS Inspection - Commercial or Multi-Family	47	2.0%
CNS - Subsidized Programs - Fair Entry	42	1.8%
AS - Animal at Large	40	1.7%
WRS - Compost - Green Cart	38	1.6%
Roads - Streetlight Maintenance	37	1.6%
CBS Inspection - Furnace Replacement	36	1.5%
Roads - Traffic or Pedestrian Light Repair	36	1.5%
CFD - Inspection - Business Licence - FHB	35	1.5%
Total Top 20 SR Types	1,311	55.5%
Total Other SRs	1,050	44.5%
Total SRs for Ward	2,361	100.0%