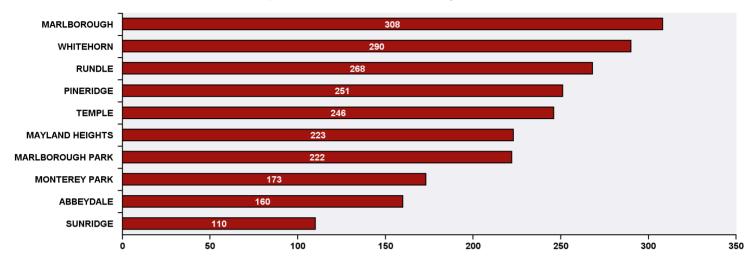


311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in November 2018

Top 10 Communities in Ward 10 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
City Clerk's - Olympic VOTE 2018	470	16.8%
WRS - Cart Management	117	4.2%
Finance - Property Tax Account Inquiry	83	3.0%
WRS - Waste - Residential	76	2.7%
Roads - Snow and Ice Control	74	2.7%
WATS - Sewage Back-up	62	2.2%
CBS Inspection - Commercial or Multi-Family	59	2.1%
WRS - Recycling - Blue Cart	57	2.0%
WRS - Compost - Green Cart	56	2.0%
Roads - Streetlight Maintenance	55	2.0%
Bylaw - Material on Public Property	54	1.9%
Bylaw - Snow and Ice on Sidewalk	51	1.8%
CBS Inspection - Gas	48	1.7%
Roads - Traffic or Pedestrian Light Repair	46	1.6%
CT - Employee Conduct	44	1.6%
Bylaw - Temporary Signs Infraction on City Property	42	1.5%
Roads - Debris on Backlane	42	1.5%
CBS Inspection - Furnace Replacement	39	1.4%
CT - Bus Route or Bus Schedule	39	1.4%
CBS Inspection - Residential Improvement Project - RIP	37	1.3%
CFD - Inspection - Business Licence - FHB	37	1.3%
WATS - Water Consumption Appointment	37	1.3%
Total Top 20 SR Types	1,625	58.2%
Total Other SRs	1,165	41.8%
Total SRs for Ward	2,790	100.0%