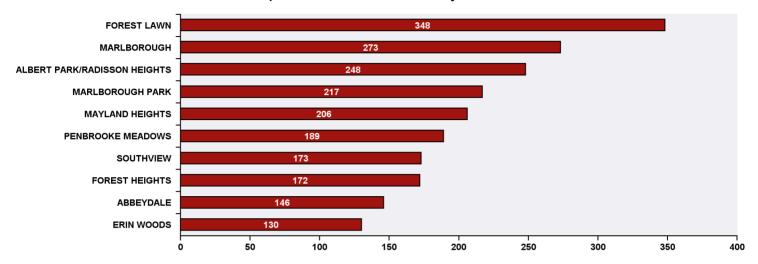
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in October 2017





Top 20 SR Types by Volume	SR Count	% of Total Ward
City Clerk's - General Election 2017	174	6.4%
WRS - Waste - Residential	173	6.4%
WRS - Cart Management	141	5.2%
WATS - Sewage Back-up	94	3.5%
Finance - Property Tax Account Inquiry	78	2.9%
WRS - Recycling - Blue Cart	77	2.8%
Bylaw - Material on Public Property	69	2.5%
WRS - Compost - Green Cart	66	2.4%
Roads - Streetlight Maintenance	62	2.3%
CNS - Subsidized Programs - Fair Entry	59	2.2%
AS - Lost and Found Animal	52	1.9%
Roads - Traffic or Pedestrian Light Repair	49	1.8%
CBS Inspection - Electrical	45	1.7%
AS - Animal at Large	40	1.5%
CBS Inspection - Furnace Replacement	39	1.4%
Parks - Tree Concern - WAM	38	1.4%
Compliance - Business Licence Concern	37	1.4%
CBS Inspection - Gas	35	1.3%
Roads - Debris on Street/Sidewalk/Boulevard	33	1.2%
CBS Inspection - Commercial or Multi-Family	32	1.2%
WRS - Green Cart Rollout	32	1.2%
Total Top 20 SR Types	1,425	52.7%
Total Other SRs	1,281	47.3%
Total SRs for Ward	2,706	100.0%