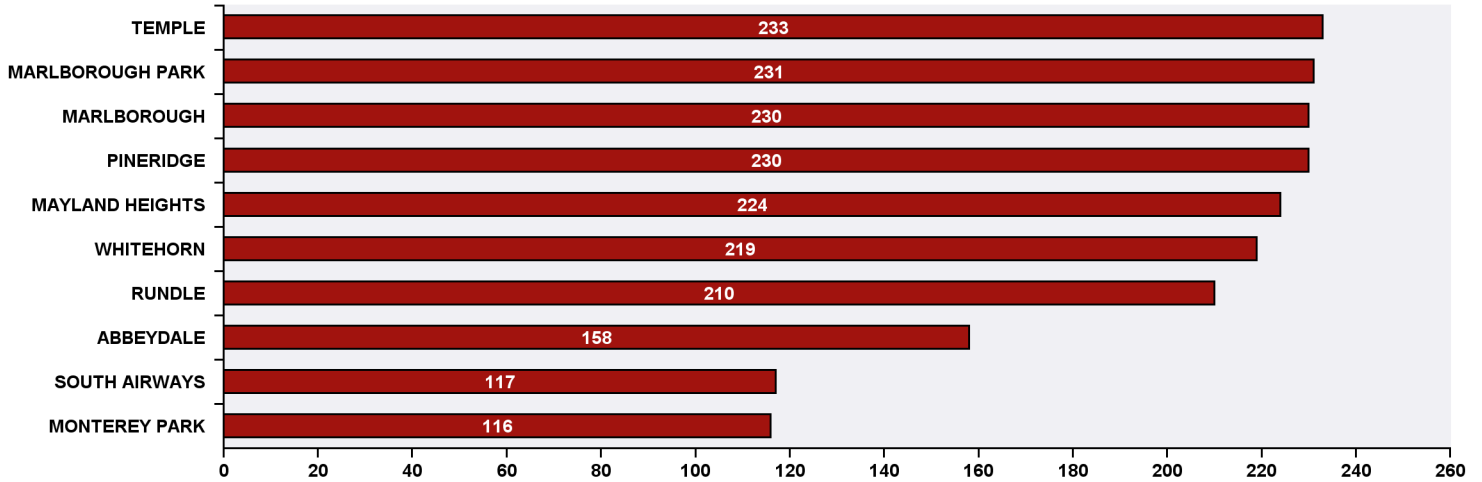


Top 10 Communities in Ward 10 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	145	5.6%
CBS Inspection - Commercial or Multi-Family	89	3.5%
WRS - Waste - Residential	80	3.1%
Finance - Property Tax Account Inquiry	75	2.9%
WATS - Sewage Back-up	71	2.8%
Roads - Debris on Backlane	59	2.3%
WRS - Recycling - Blue Cart	59	2.3%
Roads - Streetlight Maintenance	57	2.2%
Roads - Snow and Ice Control	55	2.1%
Roads - Backlane Maintenance	53	2.1%
CFD - Inspection - Business Licence - FHB	52	2.0%
WRS - Compost - Green Cart	49	1.9%
Bylaw - Material on Public Property	48	1.9%
CBS Inspection - Electrical	47	1.8%
CT - Employee Conduct	47	1.8%
City Clerk's - Olympic VOTE 2018	46	1.8%
Roads - Dead Animal Pick-Up	40	1.6%
Roads - Traffic or Pedestrian Light Repair	40	1.6%
Compliance - Taxi/Limousine/TNC (Ride Sharing) Concern	39	1.5%
CBS Inspection - Furnace Replacement	36	1.4%
Roads - Pothole Maintenance	36	1.4%
Total Top 20 SR Types	1,223	47.6%
Total Other SRs	1,345	52.4%
Total SRs for Ward	2,568	100.0%

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units
 **The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.