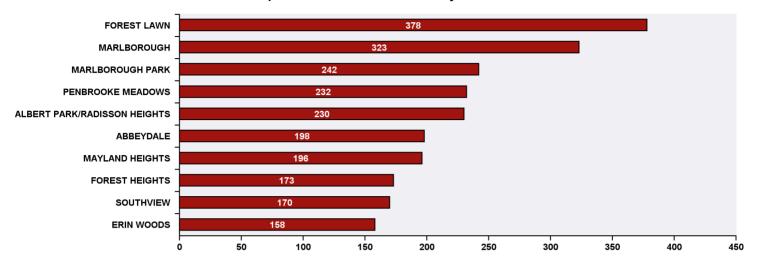
## 311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in September 2017





Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Waste - Residential	167	6.2%
WRS - Cart Management	134	5.0%
WRS - Green Cart Rollout	124	4.6%
Bylaw - Material on Public Property	81	3.0%
Roads - Streetlight Maintenance	77	2.9%
WRS - Recycling - Blue Cart	73	2.7%
Finance - Property Tax Account Inquiry	72	2.7%
WATS - Sewage Back-up	71	2.6%
WRS - Program - Green Cart	59	2.2%
Parks - Tree Concern - WAM	57	2.1%
Roads - Debris on Backlane	57	2.1%
Roads - Backlane Maintenance	55	2.0%
Roads - Dead Animal Pick-Up	53	2.0%
CBS Inspection - Electrical	51	1.9%
AS - Animal at Large	50	1.9%
CNS - Subsidized Programs - Fair Entry	46	1.7%
CT - Employee Conduct	41	1.5%
Roads - Roadway Maintenance	40	1.5%
Bylaw - Long Grass - Weeds Infraction	37	1.4%
AS - Lost and Found Animal	35	1.3%
Total Top 20 SR Types	1,380	51.3%
Total Other SRs	1,308	48.7%
Total SRs for Ward	2,688	100.0%