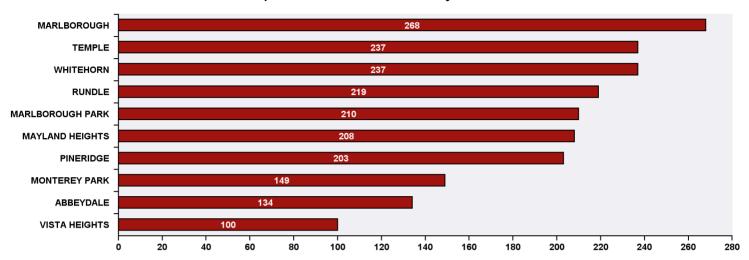
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in September 2018





Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	99	4.0%
Bylaw - Material on Public Property	97	3.9%
WRS - Waste - Residential	88	3.6%
Finance - Property Tax Account Inquiry	78	3.2%
Roads - Debris on Street/Sidewalk/Boulevard	77	3.1%
Bylaw - Temporary Signs Infraction on City Property	72	2.9%
Roads - Backlane Maintenance	64	2.6%
CBS Inspection - Commercial or Multi-Family	58	2.3%
Parks - Tree Concern - WAM	58	2.3%
Roads - Dead Animal Pick-Up	55	2.2%
WATS - Sewage Back-up	54	2.2%
Roads - Debris on Backlane	46	1.9%
CFD - Inspection - Business Licence - FHB	45	1.8%
WRS - Recycling - Blue Cart	45	1.8%
AS - Lost and Found Animal	42	1.7%
Compliance - Business Licence Concern	42	1.7%
Corporate - Graffiti Concerns	42	1.7%
AS - Animal at Large	38	1.5%
WRS - Compost - Green Cart	38	1.5%
311 Contact Us	35	1.4%
CBS Inspection - Electrical	35	1.4%
Total Top 20 SR Types	1,208	48.8%
Total Other SRs	1,268	51.2%
Total SRs for Ward	2,476	100.0%