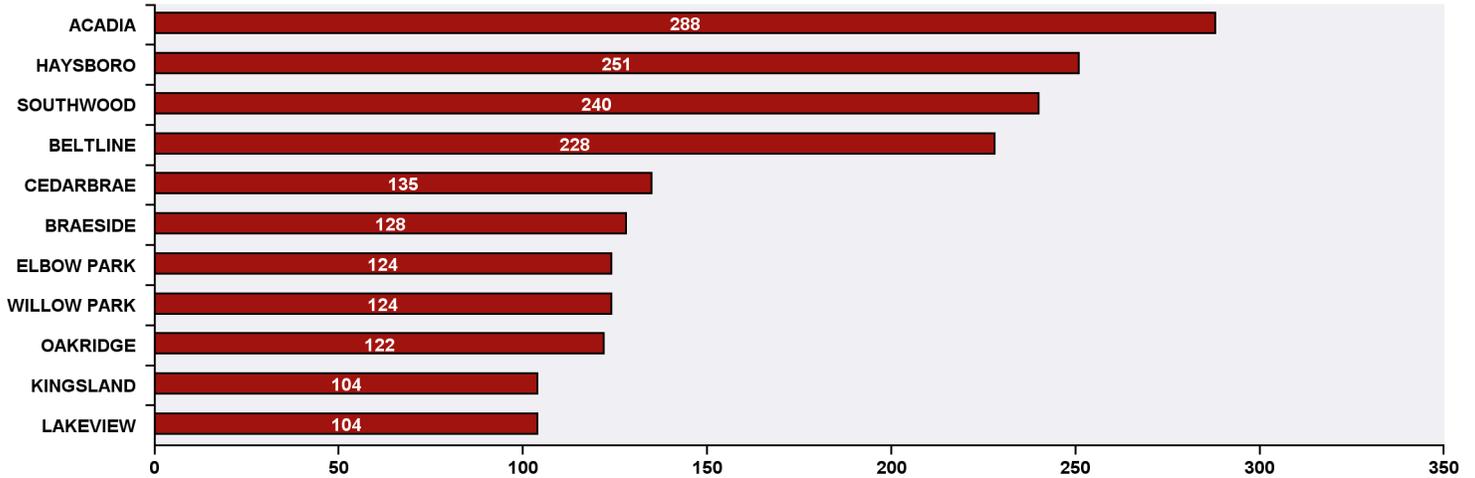


Top 10 Communities in Ward 11 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	171	6.0%
Roads - Snow and Ice Control	152	5.3%
Roads - Streetlight Maintenance	114	4.0%
Parks - Snow and Ice Concerns - WAM	113	4.0%
WATS - Sewage Back-up	99	3.5%
Finance - ONLINE TIPP Agreement Request	87	3.0%
Finance - Property Tax Account Inquiry	72	2.5%
WRS - Waste - Residential	69	2.4%
WRS - Cart Management	66	2.3%
CBS Inspection - Residential Improvement Project - RIP	63	2.2%
Finance - TIPP Agreement Request	63	2.2%
CBS Inspection - Electrical	61	2.1%
CBS Inspection - Commercial or Multi-Family	58	2.0%
WRS - Recycling - Blue Cart	54	1.9%
CT - Employee Conduct	46	1.6%
CBS Inspection - Gas	40	1.4%
Corporate - Graffiti Concerns	40	1.4%
CBS Inspection - Furnace Replacement	39	1.4%
WATS - Sewer Maintenance	38	1.3%
Bylaw - Tree - Shrub Infraction	35	1.2%
Total Top 20 SR Types	1,480	51.9%
Total Other SRs	1,373	48.1%
Total SRs for Ward	2,853	100.0%