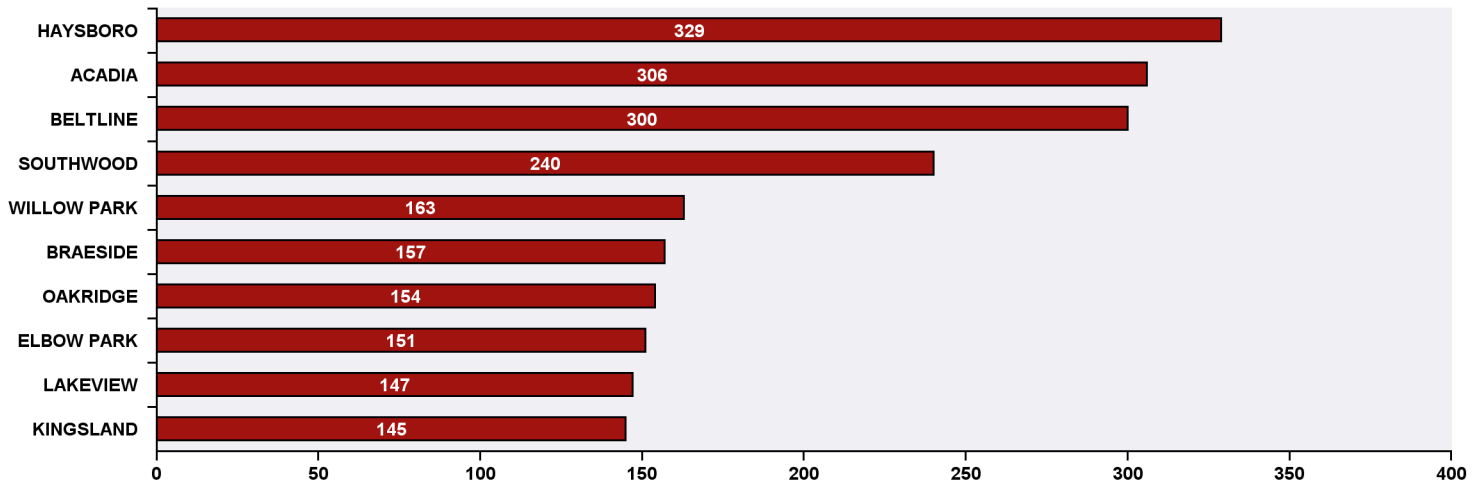


## Top 10 Communities in Ward 11 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Streetlight Maintenance	239	7.0%
Bylaw - Snow and Ice on Sidewalk	197	5.8%
Roads - Snow and Ice Control	123	3.6%
Finance - ONLINE TIPP Agreement Request	120	3.5%
Finance - Property Tax Account Inquiry	100	2.9%
WATS - Sewage Back-up	94	2.7%
Parks - Snow and Ice Concerns - WAM	83	2.4%
Corporate - Graffiti Concerns	82	2.4%
WRS - Cart Management	82	2.4%
CBS Inspection - Commercial or Multi-Family	77	2.3%
CBS Inspection - Electrical	72	2.1%
WRS - Waste - Residential	67	2.0%
Bylaw - Tree - Shrub Infraction	61	1.8%
CBS Inspection - Residential Improvement Project - RIP	59	1.7%
CBS Inspection - Furnace Replacement	54	1.6%
WRS - Recycling - Blue Cart	53	1.5%
Roads - Debris on Street/Sidewalk/Boulevard	49	1.4%
WATS - Sewer Maintenance	49	1.4%
Finance - TIPP Agreement Request	48	1.4%
CBS - RIM - Property Research	42	1.2%
<b>Total Top 20 SR Types</b>	<b>1,751</b>	<b>51.2%</b>
<b>Total Other SRs</b>	<b>1,671</b>	<b>48.8%</b>
<b>Total SRs for Ward</b>	<b>3,422</b>	<b>100.0%</b>