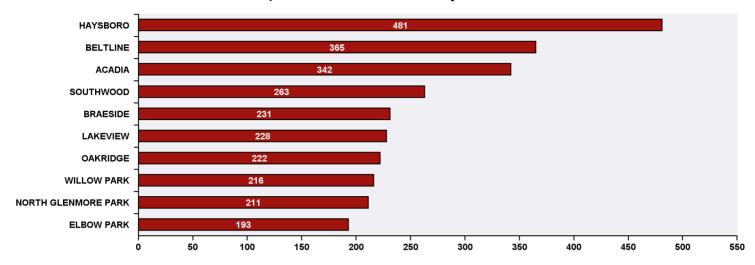
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in July 2018

Top 10 Communities in Ward 11 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Parks - Tree Concern - WAM	217	4.7%
Bylaw - Noise Concerns	206	4.5%
Finance - Property Tax Account Inquiry	147	3.2%
WRS - Cart Management	133	2.9%
Roads - Roadway Maintenance	113	2.4%
Bylaw - Long Grass - Weeds Infraction	108	2.3%
WRS - Compost - Green Cart	100	2.2%
WRS - Waste - Residential	96	2.1%
CBS Inspection - Residential Improvement Project - RIP	94	2.0%
Corporate - Graffiti Concerns	91	2.0%
Roads - Debris on Street/Sidewalk/Boulevard	89	1.9%
CBS Inspection - Electrical	84	1.8%
WATS - Sewage Back-up	80	1.7%
Finance - ONLINE TIPP Agreement Request	78	1.7%
311 Contact Us	74	1.6%
Bylaw - Tree - Shrub Infraction	70	1.5%
CBS Inspection - Commercial or Multi-Family	70	1.5%
Bylaw - Material on Public Property	69	1.5%
Roads - Backlane Maintenance	67	1.4%
Roads - Dead Animal Pick-Up	64	1.4%
Total Top 20 SR Types	2,050	44.3%
Total Other SRs	2,576	55.7%
Total SRs for Ward	4,626	100.0%