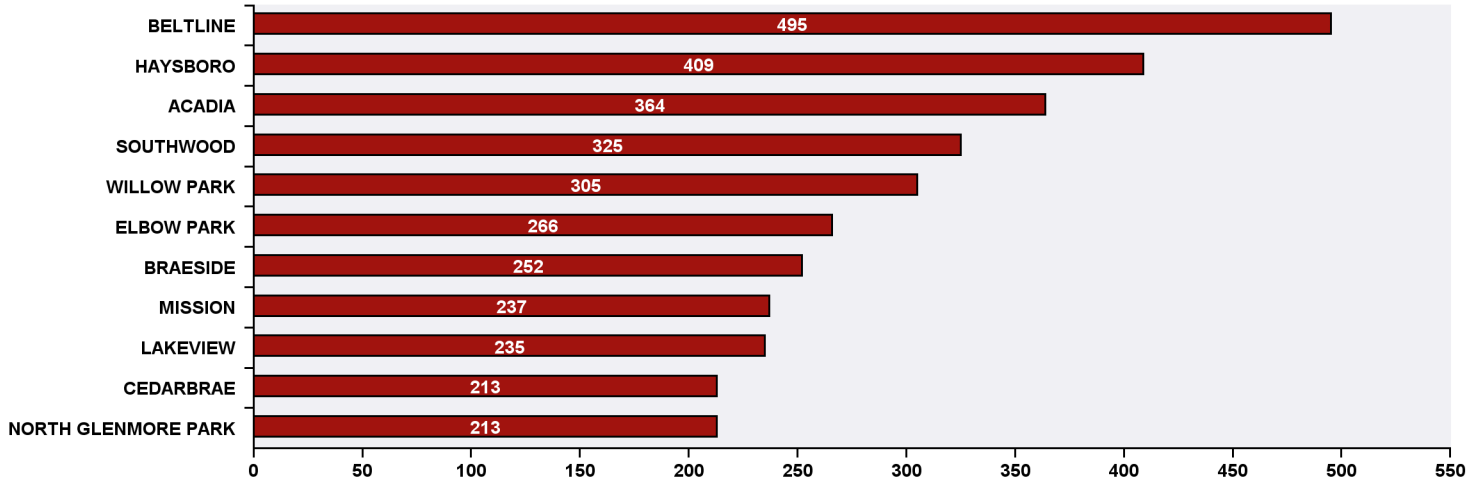


Top 10 Communities in Ward 11 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	356	6.7%
Finance - ONLINE TIPP Agreement Request	267	5.1%
Parks - Tree Concern - WAM	224	4.2%
Roads - Roadway Maintenance	204	3.9%
Corporate - Graffiti Concerns	179	3.4%
Roads - Street Cleaning	142	2.7%
WRS - Cart Management	139	2.6%
Finance - TIPP Agreement Request	126	2.4%
WRS - Compost - Green Cart	115	2.2%
CBS Inspection - Electrical	107	2.0%
Roads - Debris on Street/Sidewalk/Boulevard	103	2.0%
WRS - Waste - Residential	103	2.0%
Bylaw - Long Grass - Weeds Infraction	102	1.9%
WATS - Sewage Back-up	92	1.7%
Roads - Traffic Signal Timing Inquiry	83	1.6%
CBS Inspection - Commercial or Multi-Family	81	1.5%
Roads - Traffic or Pedestrian Light Repair	77	1.5%
311 Contact Us	71	1.3%
WRS - Recycling - Blue Cart	67	1.3%
Bylaw - Material on Public Property	65	1.2%
Total Top 20 SR Types	2,703	51.2%
Total Other SRs	2,578	48.8%
Total SRs for Ward	5,281	100.0%