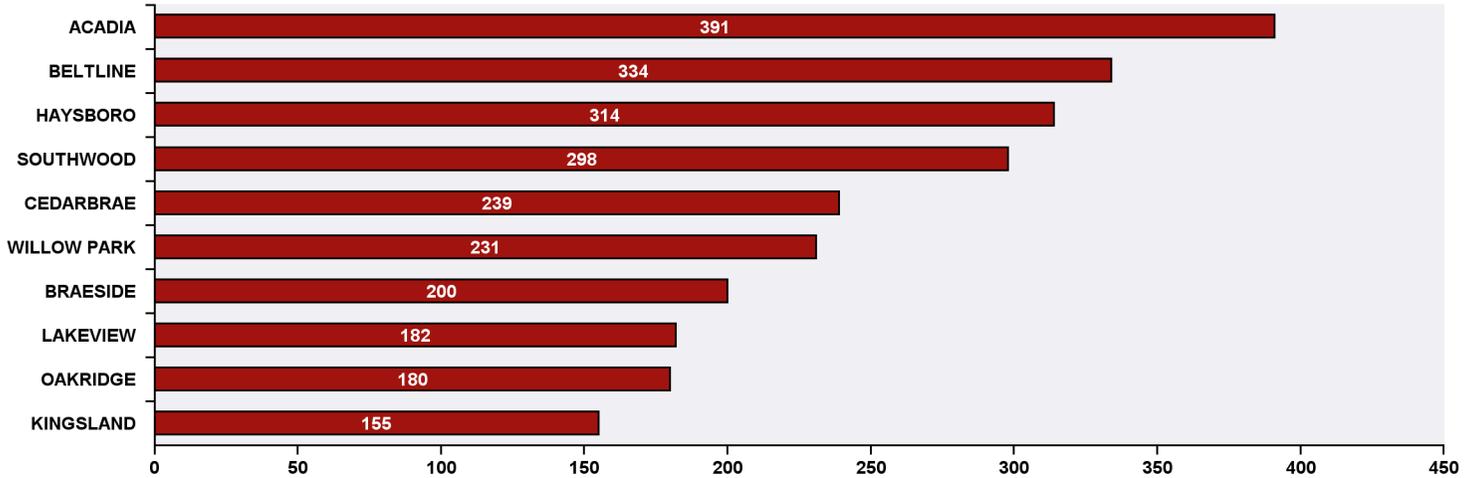




## Top 10 Communities in Ward 11 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Streetlight Maintenance	285	7.1%
Roads - Snow and Ice Control	151	3.8%
Bylaw - Tree - Shrub Infraction	146	3.6%
Finance - Property Tax Account Inquiry	137	3.4%
Bylaw - Snow and Ice on Sidewalk	135	3.4%
WATS - Sewage Back-up	112	2.8%
WRS - Cart Management	97	2.4%
Roads - Pothole Maintenance	89	2.2%
Bylaw - Temporary Signs Infraction on City Property	79	2.0%
CT - Employee Conduct	73	1.8%
WATS - Catch Basin Concerns	70	1.7%
Parks - Tree Concern - WAM	67	1.7%
Roads - Roadway Maintenance	67	1.7%
CBS Inspection - Residential Improvement Project - RIP	66	1.6%
CBS Inspection - Commercial or Multi-Family	65	1.6%
Corporate - Graffiti Concerns	64	1.6%
Finance - ONLINE TIPP Agreement Request	62	1.5%
Roads - Traffic or Pedestrian Light Repair	61	1.5%
CBS Inspection - Electrical	54	1.3%
Parks - Snow and Ice Concerns - WAM	50	1.2%
<b>Total Top 20 SR Types</b>	<b>1,930</b>	<b>48.0%</b>
<b>Total Other SRs</b>	<b>2,089</b>	<b>52.0%</b>
<b>Total SRs for Ward</b>	<b>4,019</b>	<b>100.0%</b>