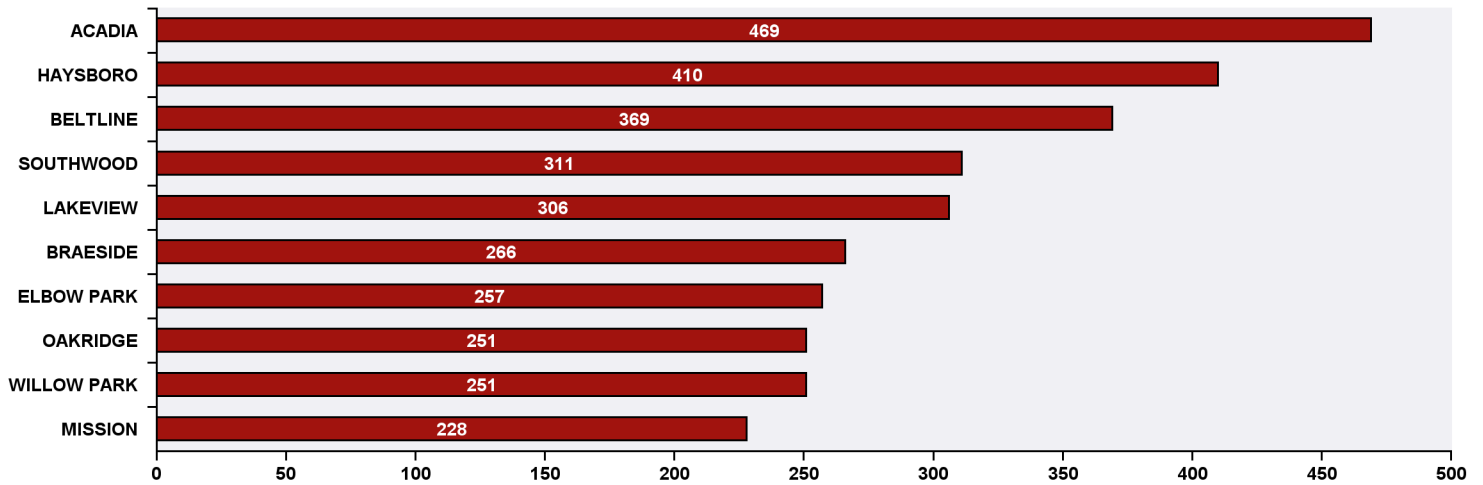


## Top 10 Communities in Ward 11 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Compost - Green Cart	280	5.4%
Roads - Roadway Maintenance	266	5.1%
Parks - Tree Concern - WAM	196	3.7%
Finance - ONLINE TIPP Agreement Request	162	3.1%
Finance - Property Tax Account Inquiry	151	2.9%
WRS - Cart Management	150	2.9%
Roads - Street Cleaning	137	2.6%
WRS - Waste - Residential	131	2.5%
CBS Inspection - Electrical	112	2.1%
Corporate - Graffiti Concerns	109	2.1%
CBS Inspection - Commercial or Multi-Family	108	2.1%
Bylaw - Material on Public Property	91	1.7%
WRS - Recycling - Blue Cart	88	1.7%
Roads - Traffic Signal Timing Inquiry	84	1.6%
Roads - Debris on Street/Sidewalk/Boulevard	83	1.6%
311 Contact Us	77	1.5%
CBS Inspection - Plumbing	75	1.4%
WATS - Sewage Back-up	69	1.3%
Roads - Sidewalk - Curb and Gutter Repair	63	1.2%
Finance - TIPP Agreement Request	62	1.2%
<b>Total Top 20 SR Types</b>	<b>2,494</b>	<b>47.7%</b>
<b>Total Other SRs</b>	<b>2,733</b>	<b>52.3%</b>
<b>Total SRs for Ward</b>	<b>5,227</b>	<b>100.0%</b>