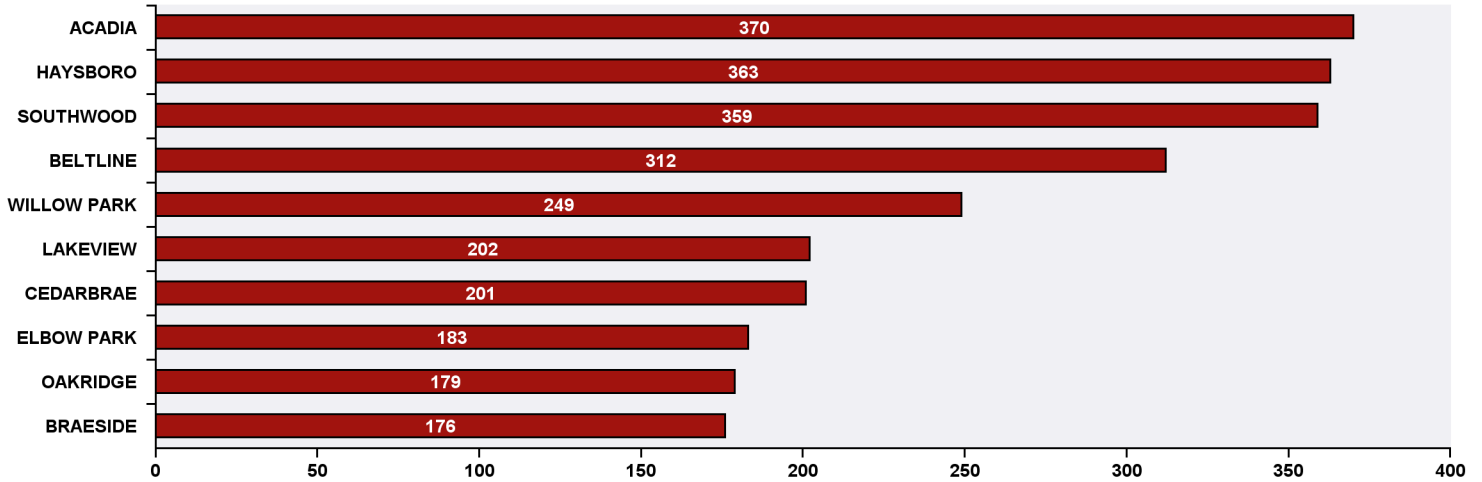


## Top 10 Communities in Ward 11 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
City Clerk's - Olympic VOTE 2018	581	13.4%
Bylaw - Snow and Ice on Sidewalk	156	3.6%
Roads - Streetlight Maintenance	139	3.2%
WATS - Sewage Back-up	117	2.7%
Finance - Property Tax Account Inquiry	100	2.3%
WRS - Waste - Residential	98	2.3%
WRS - Cart Management	94	2.2%
Parks - Snow and Ice Concerns - WAM	93	2.1%
Roads - Snow and Ice Control	92	2.1%
CBS Inspection - Residential Improvement Project - RIP	91	2.1%
Finance - ONLINE TIPP Agreement Request	87	2.0%
CBS Inspection - Commercial or Multi-Family	79	1.8%
CBS Inspection - Electrical	79	1.8%
CT - Employee Conduct	78	1.8%
Bylaw - Temporary Signs Infraction on City Property	68	1.6%
Parks - Tree Concern - WAM	67	1.5%
WRS - Compost - Green Cart	66	1.5%
Roads - Traffic or Pedestrian Light Repair	56	1.3%
Roads - Traffic Signal Timing Inquiry	56	1.3%
WRS - Commercial Collection Services	55	1.3%
<b>Total Top 20 SR Types</b>	<b>2,252</b>	<b>52.0%</b>
<b>Total Other SRs</b>	<b>2,082</b>	<b>48.0%</b>
<b>Total SRs for Ward</b>	<b>4,334</b>	<b>100.0%</b>