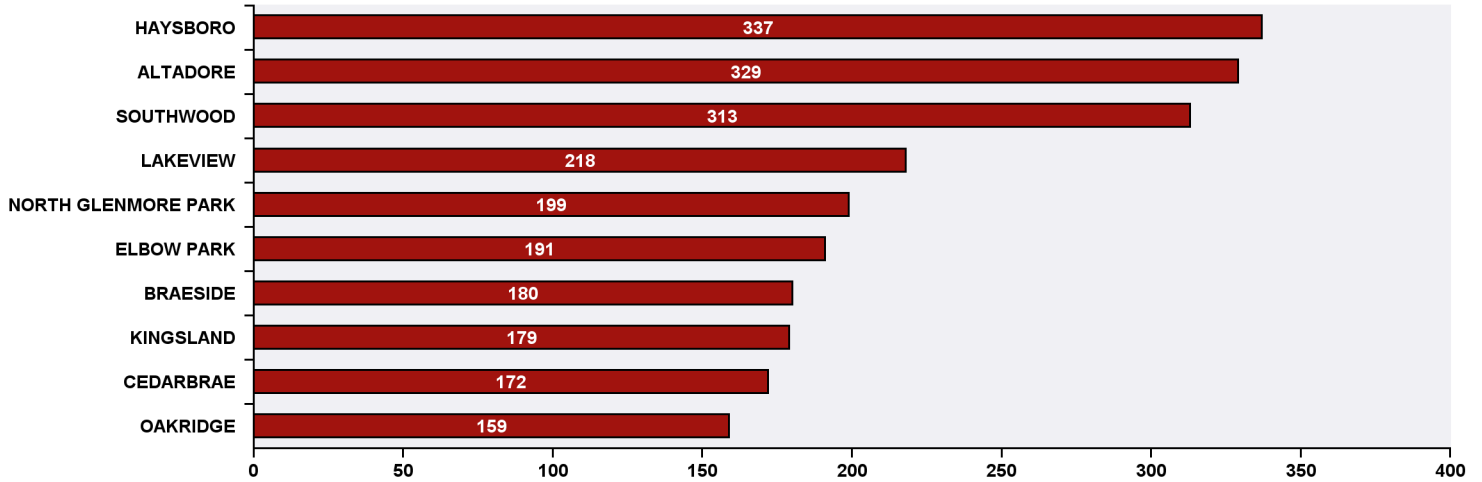


Top 10 Communities in Ward 11 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Compost - Green Cart	157	4.3%
WRS - Waste - Residential	148	4.1%
City Clerk's - General Election 2017	146	4.0%
WRS - Cart Management	146	4.0%
Parks - Tree Concern - WAM	126	3.5%
WATS - Sewage Back-up	124	3.4%
WRS - Recycling - Blue Cart	97	2.7%
Roads - Streetlight Maintenance	92	2.5%
Roads - Debris on Street/Sidewalk/Boulevard	90	2.5%
CBS Inspection - Electrical	87	2.4%
CBS Inspection - Residential Improvement Project - RIP	85	2.3%
Finance - Property Tax Account Inquiry	71	2.0%
Bylaw - Material on Public Property	55	1.5%
CT - Employee Conduct	54	1.5%
Bylaw - Temporary Signs Infraction on City Property	53	1.5%
CBS Inspection - Commercial or Multi-Family	52	1.4%
Roads - Roadway Maintenance	52	1.4%
Corporate - Graffiti Concerns	50	1.4%
Roads - Detour Inquiry	50	1.4%
CBS Inspection - SCP - New Home	48	1.3%
Finance - ONLINE TIPP Agreement Request	48	1.3%
Total Top 20 SR Types	1,831	50.5%
Total Other SRs	1,797	49.5%
Total SRs for Ward	3,628	100.0%