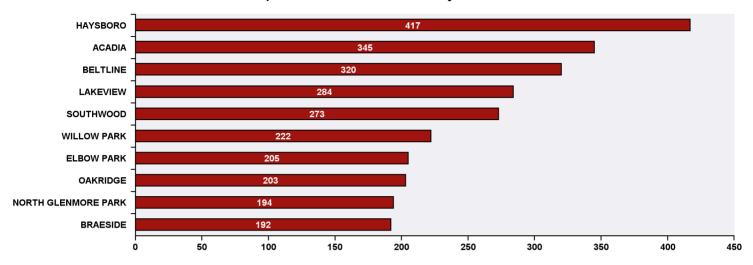
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in October 2018

Top 10 Communities in Ward 11 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Streetlight Maintenance	209	4.6%
WRS - Compost - Green Cart	192	4.2%
Roads - Snow and Ice Control	153	3.4%
Finance - Property Tax Account Inquiry	132	2.9%
WRS - Cart Management	126	2.8%
WATS - Sewage Back-up	108	2.4%
CBS Inspection - Electrical	106	2.3%
Roads - Backlane Maintenance	98	2.2%
Finance - ONLINE TIPP Agreement Request	97	2.1%
CBS Inspection - Residential Improvement Project - RIP	95	2.1%
CBS Inspection - Commercial or Multi-Family	90	2.0%
WRS - Waste - Residential	90	2.0%
City Clerk's - Olympic VOTE 2018	87	1.9%
Roads - Debris on Street/Sidewalk/Boulevard	85	1.9%
Parks - Tree Concern - WAM	77	1.7%
WRS - Recycling - Blue Cart	70	1.5%
CT - Employee Conduct	68	1.5%
Bylaw - Material on Public Property	60	1.3%
WRS - Commercial Collection Services	60	1.3%
Roads - Traffic Signal Timing Inquiry	58	1.3%
Total Top 20 SR Types	2,061	45.3%
Total Other SRs	2,490	54.7%
Total SRs for Ward	4,551	100.0%