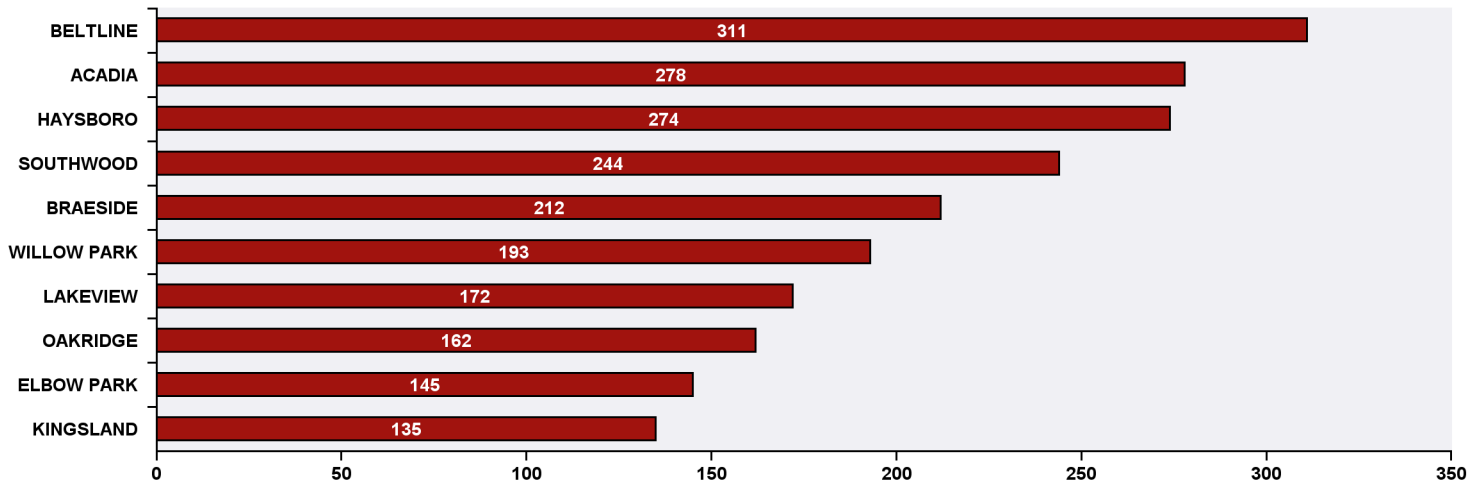


Top 10 Communities in Ward 11 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	114	3.2%
Parks - Tree Concern - WAM	112	3.2%
Roads - Streetlight Maintenance	103	2.9%
WATS - Sewage Back-up	99	2.8%
Finance - Property Tax Account Inquiry	92	2.6%
CBS Inspection - Electrical	86	2.4%
CBS Inspection - Residential Improvement Project - RIP	78	2.2%
CBS Inspection - Commercial or Multi-Family	75	2.1%
WRS - Waste - Residential	70	2.0%
Roads - Traffic Signal Timing Inquiry	66	1.9%
Finance - ONLINE TIPP Agreement Request	65	1.8%
Roads - Debris on Street/Sidewalk/Boulevard	65	1.8%
Roads - Backlane Maintenance	61	1.7%
Corporate - Graffiti Concerns	58	1.6%
CBS Inspection - Plumbing	53	1.5%
CT - Employee Conduct	53	1.5%
Roads - Traffic or Pedestrian Light Repair	52	1.5%
Bylaw - Material on Public Property	50	1.4%
WRS - Commercial Collection Services	49	1.4%
WATS - Sewer Maintenance	46	1.3%
Total Top 20 SR Types	1,447	41.0%
Total Other SRs	2,086	59.0%
Total SRs for Ward	3,533	100.0%