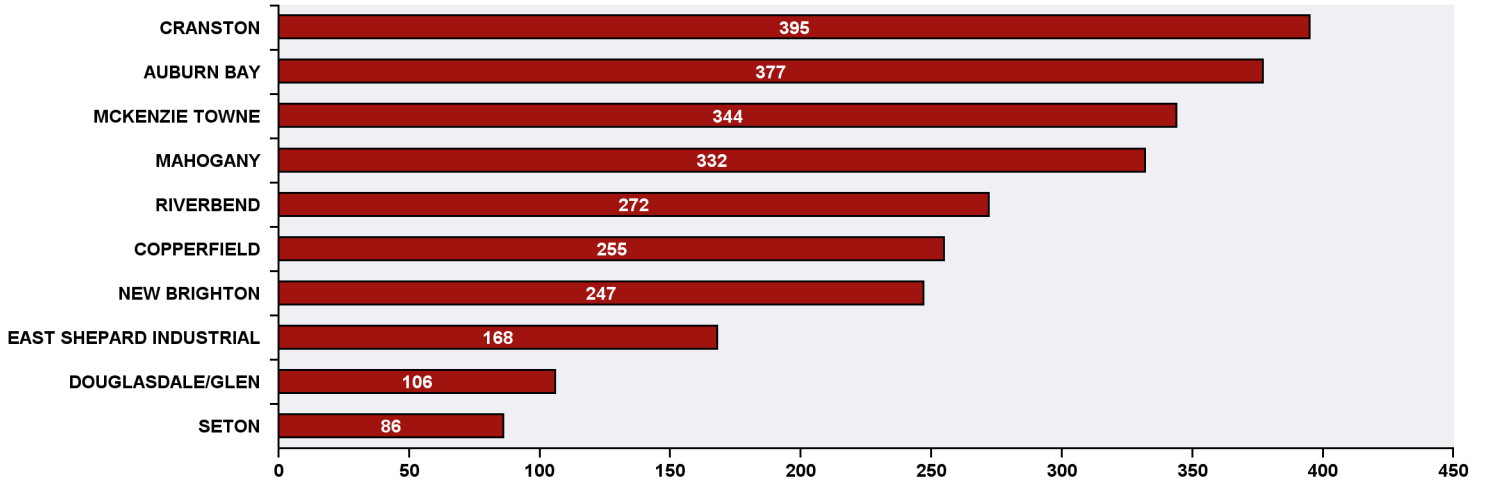


Top 10 Communities in Ward 12 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	184	6.5%
Finance - ONLINE TIPP Agreement Request	123	4.3%
CBS Inspection - Electrical	122	4.3%
Roads - Roadway Maintenance	115	4.1%
CBS Inspection - Commercial or Multi-Family	110	3.9%
CBS Inspection - Residential Improvement Project - RIP	85	3.0%
WATS - Catch Basin Concerns	85	3.0%
WRS - Cart Management	79	2.8%
WRS - Waste - Residential	72	2.5%
311 Contact Us	66	2.3%
Finance - TIPP Agreement Request	61	2.2%
WRS - Recycling - Blue Cart	61	2.2%
CBS Inspection - Plumbing	55	1.9%
WRS - New Service - Carts	51	1.8%
Bylaw - Snow and Ice on Sidewalk	48	1.7%
WATS - Service and Main Valve Issues	42	1.5%
Bylaw - Temporary Signs Infraction on City Property	40	1.4%
Roads - Snow and Ice Control	39	1.4%
Roads - Street Cleaning	39	1.4%
AS - Animal at Large	35	1.2%
Bylaw - Material on Public Property	35	1.2%
Parks - Tree Concern - WAM	35	1.2%
Total Top 20 SR Types	1,582	55.8%
Total Other SRs	1,253	44.2%
Total SRs for Ward	2,835	100.0%