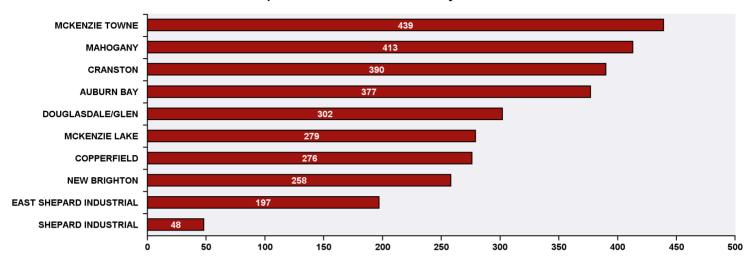
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in August 2017





Top 20 SR Types by Volume	SR Count	% of Total Ward
CBS Inspection - Electrical	255	8.3%
Finance - Property Tax Account Inquiry	201	6.5%
CBS Inspection - Residential Improvement Project - RIP	140	4.5%
Finance - ONLINE TIPP Agreement Request	131	4.2%
Finance - TIPP Agreement Request	130	4.2%
WRS - Waste - Residential	111	3.6%
Parks - Tree Concern - WAM	99	3.2%
CBS Inspection - Plumbing	85	2.8%
CBS Inspection - Commercial or Multi-Family	81	2.6%
WRS - New Service - Carts	65	2.1%
Roads - Dead Animal Pick-Up	58	1.9%
Parks - Irrigation Maintenance - WAM	55	1.8%
CBS Inspection - Gas	52	1.7%
Bylaw - Temporary Signs Infraction on City Property	51	1.7%
311 Contact Us	48	1.6%
Bylaw - Long Grass - Weeds Infraction	45	1.5%
Roads - Traffic or Pedestrian Light Repair	45	1.5%
WRS - Cart Management	45	1.5%
AS - Lost and Found Animal	43	1.4%
AS - Animal at Large	41	1.3%
Total Top 20 SR Types	1,781	57.7%
Total Other SRs	1,303	42.3%
Total SRs for Ward	3,084	100.0%