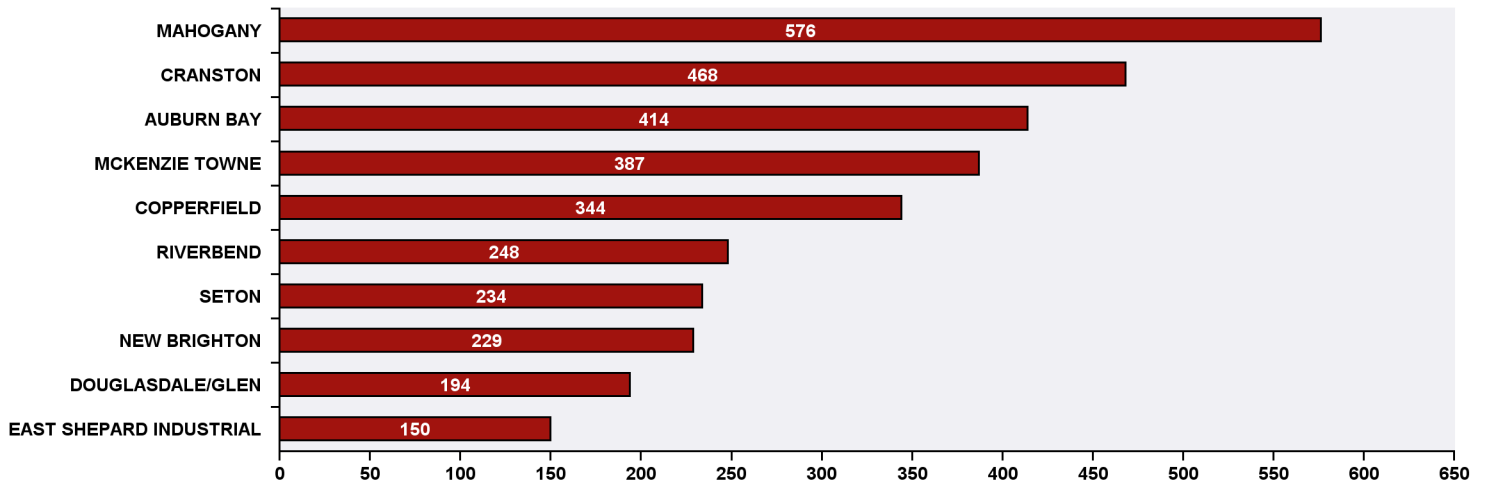


Top 10 Communities in Ward 12 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	231	6.6%
Finance - ONLINE TIPP Agreement Request	203	5.8%
CBS Inspection - Electrical	191	5.4%
Finance - TIPP Agreement Request	155	4.4%
CBS Inspection - Commercial or Multi-Family	141	4.0%
CBS Inspection - Residential Improvement Project - RIP	110	3.1%
Bylaw - Long Grass - Weeds Infraction	105	3.0%
WRS - Waste - Residential	103	2.9%
Parks - Tree Concern - WAM	102	2.9%
CBS Inspection - Plumbing	100	2.9%
CBS Inspection - Gas	85	2.4%
WRS - Cart Management	82	2.3%
WRS - Recycling - Blue Cart	66	1.9%
WRS - New Service - Carts	63	1.8%
311 Contact Us	60	1.7%
WRS - Compost - Green Cart	56	1.6%
Bylaw - Temporary Signs Infraction on City Property	55	1.6%
Roads - Dead Animal Pick-Up	51	1.5%
Roads - Roadway Maintenance	51	1.5%
Parks - Wildlife Sightings	38	1.1%
Total Top 20 SR Types	2,048	58.4%
Total Other SRs	1,459	41.6%
Total SRs for Ward	3,507	100.0%