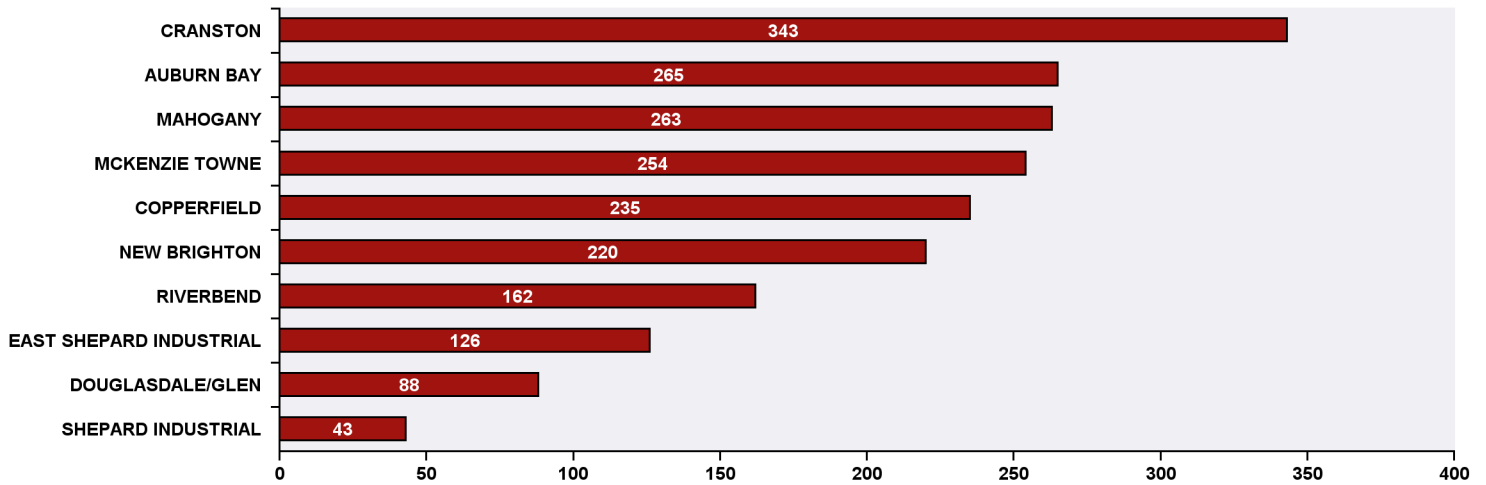


## Top 10 Communities in Ward 12 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - ONLINE TIPP Agreement Request	195	9.1%
Finance - Property Tax Account Inquiry	164	7.7%
Finance - TIPP Agreement Request	139	6.5%
Roads - Snow and Ice Control	121	5.7%
CBS Inspection - Electrical	115	5.4%
WRS - Waste - Residential	98	4.6%
WRS - Recycling - Blue Cart	87	4.1%
CBS Inspection - Commercial or Multi-Family	82	3.8%
CBS Inspection - Residential Improvement Project - RIP	71	3.3%
WRS - Cart Management	53	2.5%
WRS - New Service - Carts	49	2.3%
WRS - Compost - Green Cart	39	1.8%
CBS Inspection - Plumbing	37	1.7%
Bylaw - Material on Public Property	34	1.6%
Roads - Traffic or Pedestrian Light Repair	31	1.5%
CT - Employee Conduct	30	1.4%
Roads - Signs - Missing - Damaged	28	1.3%
311 Contact Us	27	1.3%
CBS - RIM - Property Research	24	1.1%
Roads - Debris on Street/Sidewalk/Boulevard	23	1.1%
Roads - Signs - Traffic and Roadmarking	23	1.1%
WRS - Commercial Collection Services	23	1.1%
<b>Total Top 20 SR Types</b>	<b>1,493</b>	<b>69.9%</b>
<b>Total Other SRs</b>	<b>642</b>	<b>30.1%</b>
<b>Total SRs for Ward</b>	<b>2,135</b>	<b>100.0%</b>