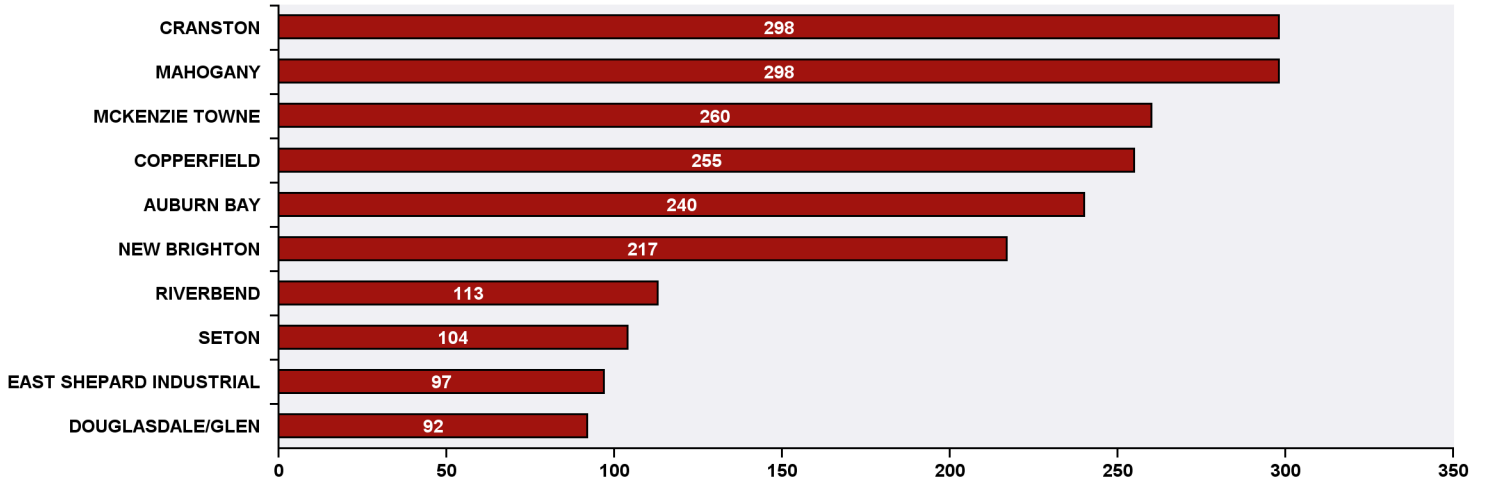




Top 10 Communities in Ward 12 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	252	12.2%
Finance - ONLINE TIPP Agreement Request	170	8.2%
Finance - Property Tax Account Inquiry	109	5.3%
Finance - TIPP Agreement Request	98	4.7%
Roads - Snow and Ice Control	80	3.9%
CBS Inspection - Electrical	78	3.8%
CBS Inspection - Residential Improvement Project - RIP	75	3.6%
CBS Inspection - Commercial or Multi-Family	74	3.6%
WRS - Waste - Residential	70	3.4%
WRS - Recycling - Blue Cart	67	3.2%
WRS - New Service - Carts	56	2.7%
WRS - Cart Management	45	2.2%
CBS Inspection - Plumbing	42	2.0%
Parks - Snow and Ice Concerns - WAM	40	1.9%
WRS - Compost - Green Cart	40	1.9%
CT - Bus Route or Bus Schedule	34	1.6%
Roads - Streetlight Maintenance	31	1.5%
311 Contact Us	29	1.4%
Bylaw - Material on Public Property	23	1.1%
CT - Employee Conduct	23	1.1%
Total Top 20 SR Types	1,436	69.3%
Total Other SRs	637	30.7%
Total SRs for Ward	2,073	100.0%