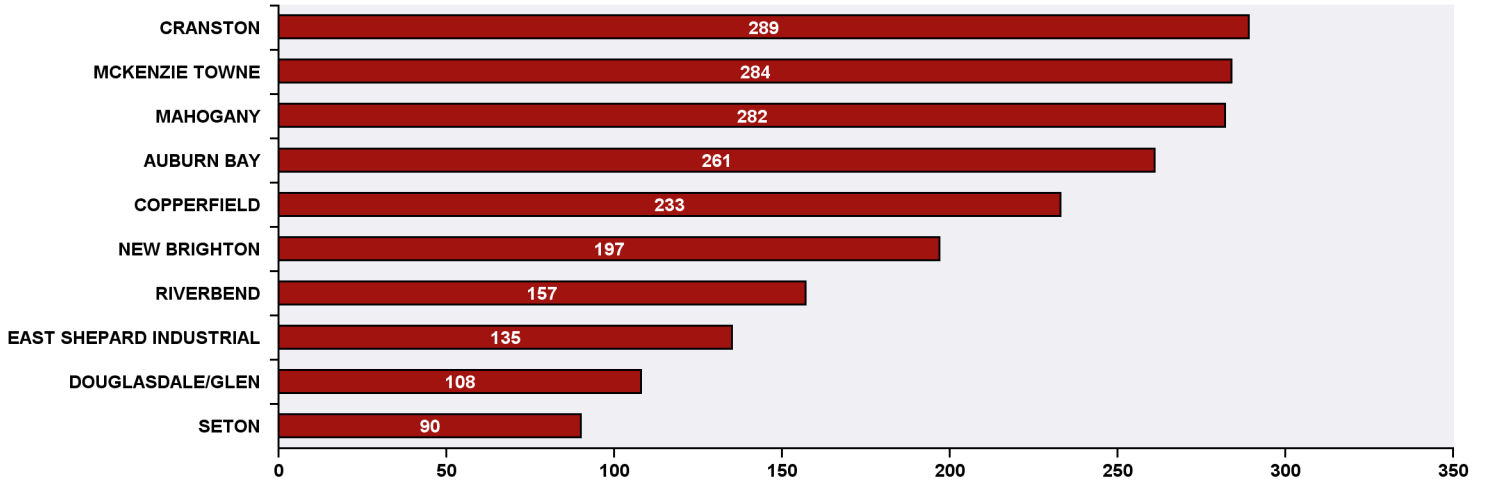




Top 10 Communities in Ward 12 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	312	14.0%
Bylaw - Snow and Ice on Sidewalk	167	7.5%
Finance - Property Tax Account Inquiry	160	7.2%
CBS Inspection - Electrical	88	3.9%
Finance - ONLINE TIPP Agreement Request	81	3.6%
CBS Inspection - Residential Improvement Project - RIP	77	3.5%
WRS - Cart Management	64	2.9%
CBS Inspection - Commercial or Multi-Family	63	2.8%
WRS - Waste - Residential	63	2.8%
Finance - TIPP Agreement Request	50	2.2%
CBS Inspection - Plumbing	49	2.2%
Parks - Snow and Ice Concerns - WAM	41	1.8%
Roads - Streetlight Maintenance	41	1.8%
Roads - Traffic Signal Timing Inquiry	37	1.7%
WRS - New Service - Carts	34	1.5%
Bylaw - Material on Public Property	33	1.5%
CT - Employee Conduct	33	1.5%
Roads - Traffic or Pedestrian Light Repair	33	1.5%
CT - Bus Route or Bus Schedule	29	1.3%
Roads - Signs - Missing - Damaged	28	1.3%
Total Top 20 SR Types	1,483	66.5%
Total Other SRs	746	33.5%
Total SRs for Ward	2,229	100.0%