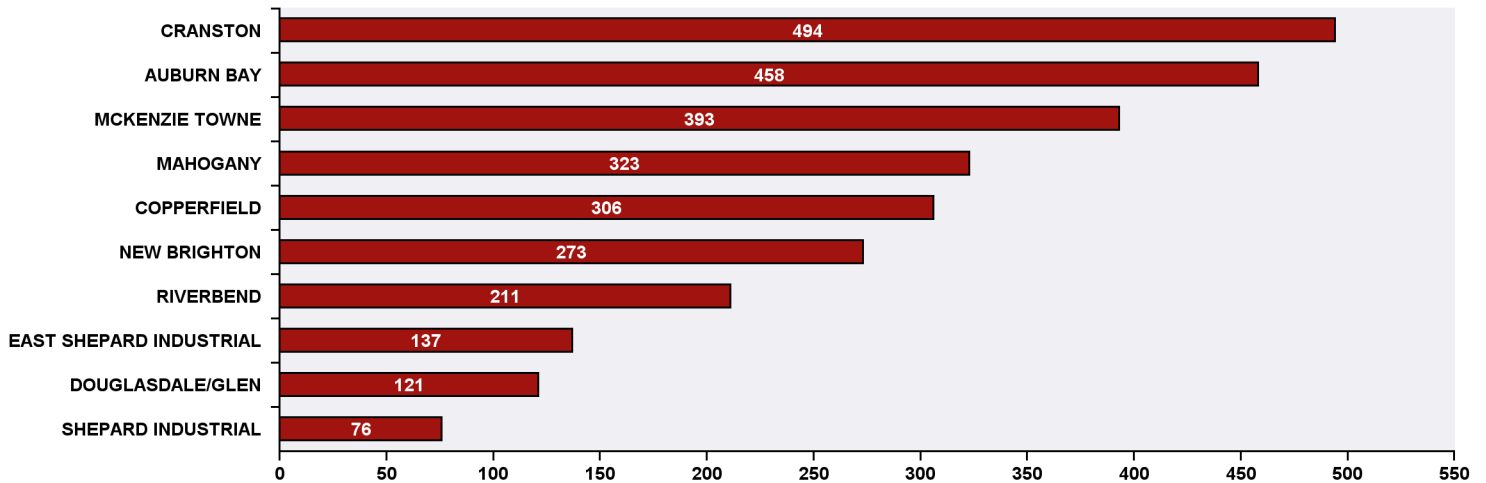




Top 10 Communities in Ward 12 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	414	13.9%
Roads - Snow and Ice Control	229	7.7%
Finance - ONLINE TIPP Agreement Request	210	7.0%
Finance - Property Tax Account Inquiry	204	6.8%
CBS Inspection - Electrical	137	4.6%
WRS - Waste - Residential	108	3.6%
Finance - TIPP Agreement Request	103	3.5%
CBS Inspection - Commercial or Multi-Family	85	2.9%
WRS - Cart Management	78	2.6%
WRS - Recycling - Blue Cart	74	2.5%
CBS Inspection - Residential Improvement Project - RIP	71	2.4%
Parks - Snow and Ice Concerns - WAM	58	1.9%
Roads - Traffic Signal Timing Inquiry	58	1.9%
311 Contact Us	45	1.5%
CBS Inspection - Plumbing	40	1.3%
CT - Employee Conduct	33	1.1%
Roads - Streetlight Maintenance	32	1.1%
Roads - Traffic or Pedestrian Light Repair	32	1.1%
WRS - New Service - Carts	31	1.0%
CBS Inspection - Gas	28	0.9%
CT - Bus Route or Bus Schedule	28	0.9%
Total Top 20 SR Types	2,098	70.4%
Total Other SRs	884	29.6%
Total SRs for Ward	2,982	100.0%