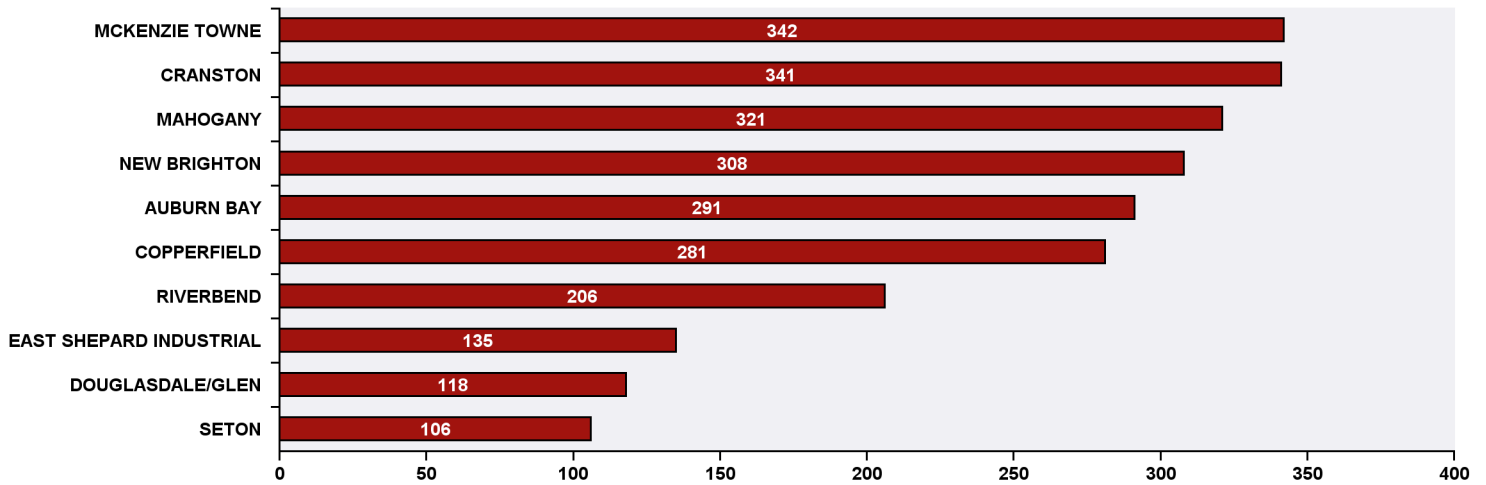


Top 10 Communities in Ward 12 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	279	10.7%
Finance - Property Tax Account Inquiry	182	7.0%
Finance - ONLINE TIPP Agreement Request	180	6.9%
CBS Inspection - Electrical	114	4.4%
Finance - TIPP Agreement Request	114	4.4%
Roads - Snow and Ice Control	88	3.4%
WRS - Waste - Residential	85	3.3%
CBS Inspection - Commercial or Multi-Family	72	2.8%
Roads - Streetlight Maintenance	66	2.5%
CBS Inspection - Residential Improvement Project - RIP	65	2.5%
WRS - Cart Management	59	2.3%
WRS - Recycling - Blue Cart	54	2.1%
CBS Inspection - Plumbing	49	1.9%
Parks - Snow and Ice Concerns - WAM	46	1.8%
WRS - Compost - Green Cart	37	1.4%
Roads - Signs - Traffic and Roadmarking	36	1.4%
CT - Employee Conduct	35	1.3%
WRS - New Service - Carts	35	1.3%
CBS Inspection - Gas	29	1.1%
CT - Bus Route or Bus Schedule	29	1.1%
Total Top 20 SR Types	1,654	63.4%
Total Other SRs	956	36.6%
Total SRs for Ward	2,610	100.0%