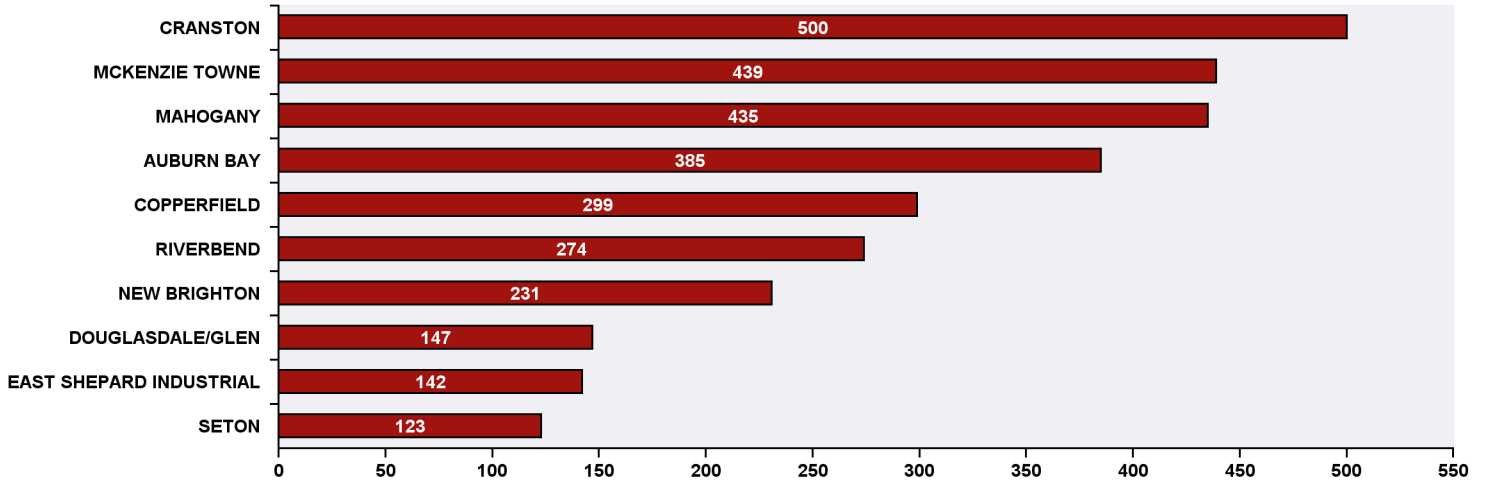


Top 10 Communities in Ward 12 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	175	5.5%
CBS Inspection - Electrical	159	5.0%
Finance - ONLINE TIPP Agreement Request	135	4.2%
Parks - Tree Concern - WAM	118	3.7%
Bylaw - Long Grass - Weeds Infraction	108	3.4%
WRS - Cart Management	94	3.0%
CBS Inspection - Commercial or Multi-Family	92	2.9%
CBS Inspection - Residential Improvement Project - RIP	87	2.7%
WRS - Compost - Green Cart	85	2.7%
Roads - Roadway Maintenance	84	2.6%
311 Contact Us	83	2.6%
CBS Inspection - Plumbing	77	2.4%
WRS - New Service - Carts	77	2.4%
WRS - Waste - Residential	77	2.4%
WRS - Recycling - Blue Cart	68	2.1%
Finance - TIPP Agreement Request	62	1.9%
WATS - Water Consumption Appointment	53	1.7%
Roads - Dead Animal Pick-Up	50	1.6%
AS - Lost and Found Animal	48	1.5%
WATS - Catch Basin Concerns	38	1.2%
Total Top 20 SR Types	1,770	55.7%
Total Other SRs	1,410	44.3%
Total SRs for Ward	3,180	100.0%