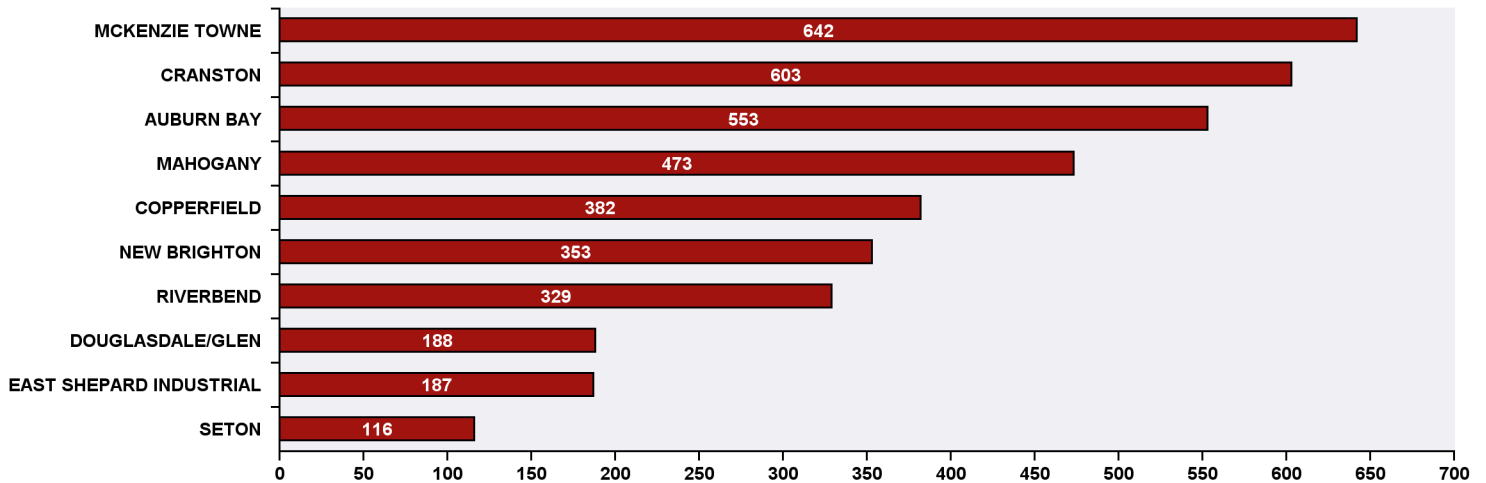


Top 10 Communities in Ward 12 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	459	11.0%
Finance - ONLINE TIPP Agreement Request	379	9.1%
Finance - TIPP Agreement Request	197	4.7%
CBS Inspection - Electrical	188	4.5%
WATS - Catch Basin Concerns	186	4.5%
Parks - Tree Concern - WAM	143	3.4%
Roads - Roadway Maintenance	109	2.6%
WRS - Cart Management	109	2.6%
WRS - Waste - Residential	104	2.5%
Bylaw - Long Grass - Weeds Infraction	101	2.4%
CBS Inspection - Commercial or Multi-Family	101	2.4%
CBS Inspection - Residential Improvement Project - RIP	93	2.2%
311 Contact Us	87	2.1%
WRS - Compost - Green Cart	85	2.0%
CBS Inspection - Plumbing	79	1.9%
WRS - Recycling - Blue Cart	73	1.7%
WRS - New Service - Carts	52	1.2%
Roads - Street Cleaning	49	1.2%
AS - Lost and Found Animal	41	1.0%
CBS Inspection - Gas	41	1.0%
Roads - Dead Animal Pick-Up	41	1.0%
Total Top 20 SR Types	2,717	65.0%
Total Other SRs	1,460	35.0%
Total SRs for Ward	4,177	100.0%