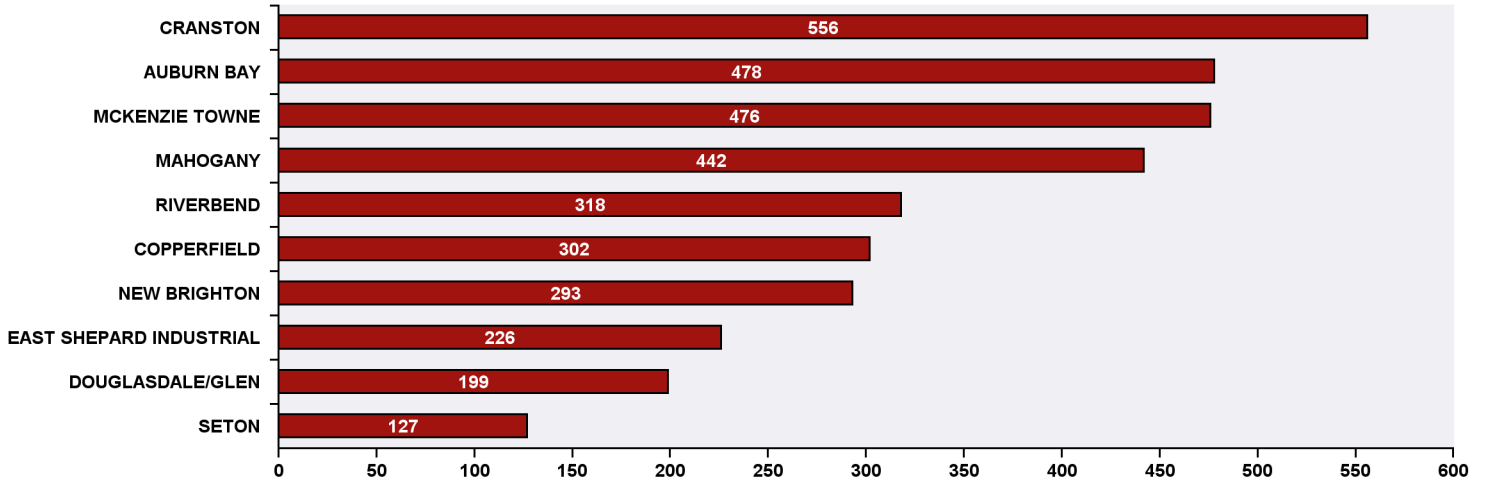


Top 10 Communities in Ward 12 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - ONLINE TIPP Agreement Request	207	5.6%
CBS Inspection - Electrical	180	4.9%
Finance - Property Tax Account Inquiry	152	4.1%
Parks - Tree Concern - WAM	143	3.9%
Roads - Roadway Maintenance	137	3.7%
CBS Inspection - Commercial or Multi-Family	122	3.3%
WRS - Compost - Green Cart	109	2.9%
Finance - TIPP Agreement Request	101	2.7%
WRS - Waste - Residential	101	2.7%
Roads - Street Cleaning	96	2.6%
CBS Inspection - Plumbing	94	2.5%
CBS Inspection - Residential Improvement Project - RIP	92	2.5%
311 Contact Us	81	2.2%
WRS - Cart Management	79	2.1%
WRS - Recycling - Blue Cart	76	2.1%
WRS - New Service - Carts	56	1.5%
WATS - Service and Main Valve Issues	54	1.5%
AS - Animal at Large	49	1.3%
CBS Inspection - Gas	49	1.3%
Bylaw - Material on Public Property	48	1.3%
Total Top 20 SR Types	2,026	54.7%
Total Other SRs	1,681	45.3%
Total SRs for Ward	3,707	100.0%