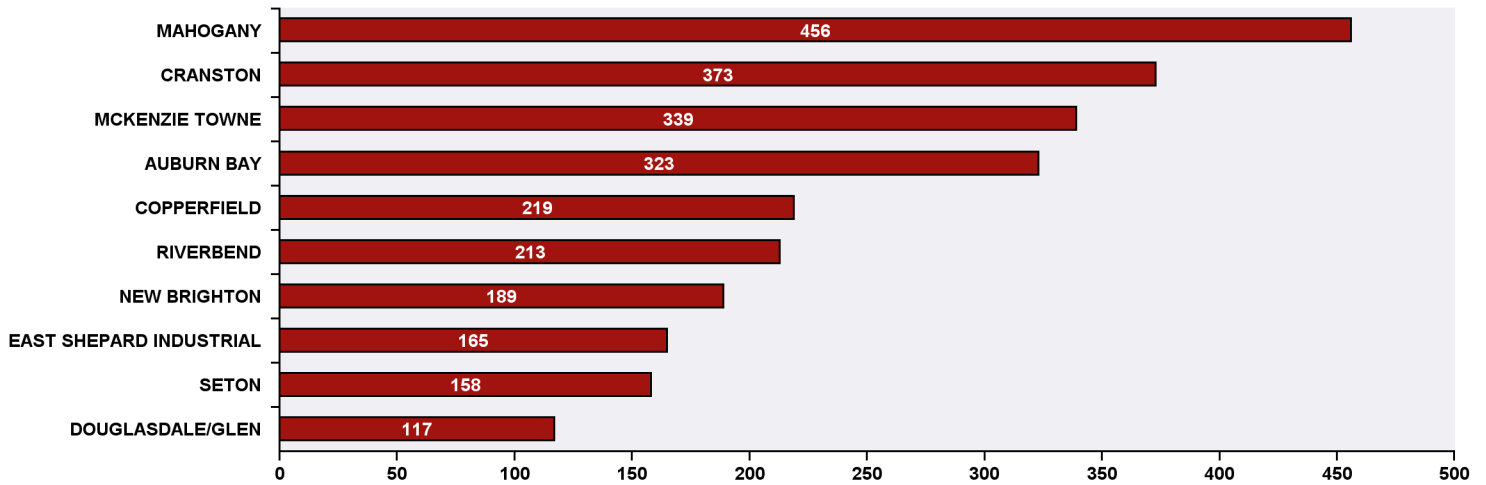


Top 10 Communities in Ward 12 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
City Clerk's - Olympic VOTE 2018	190	6.9%
Finance - Property Tax Account Inquiry	149	5.4%
Finance - ONLINE TIPP Agreement Request	146	5.3%
Finance - TIPP Agreement Request	116	4.2%
Bylaw - Snow and Ice on Sidewalk	112	4.1%
CBS Inspection - Commercial or Multi-Family	100	3.6%
CBS Inspection - Electrical	100	3.6%
CBS Inspection - Residential Improvement Project - RIP	87	3.2%
WRS - Waste - Residential	87	3.2%
WRS - Recycling - Blue Cart	76	2.8%
WRS - New Service - Carts	74	2.7%
CBS Inspection - Plumbing	69	2.5%
CT - Bus Route or Bus Schedule	60	2.2%
Roads - Snow and Ice Control	59	2.2%
CBS Inspection - Gas	53	1.9%
WRS - Cart Management	48	1.8%
WRS - Compost - Green Cart	41	1.5%
Roads - Traffic or Pedestrian Light Repair	38	1.4%
311 Contact Us	37	1.3%
Roads - Traffic Signal Timing Inquiry	35	1.3%
Total Top 20 SR Types	1,677	61.2%
Total Other SRs	1,064	38.8%
Total SRs for Ward	2,741	100.0%