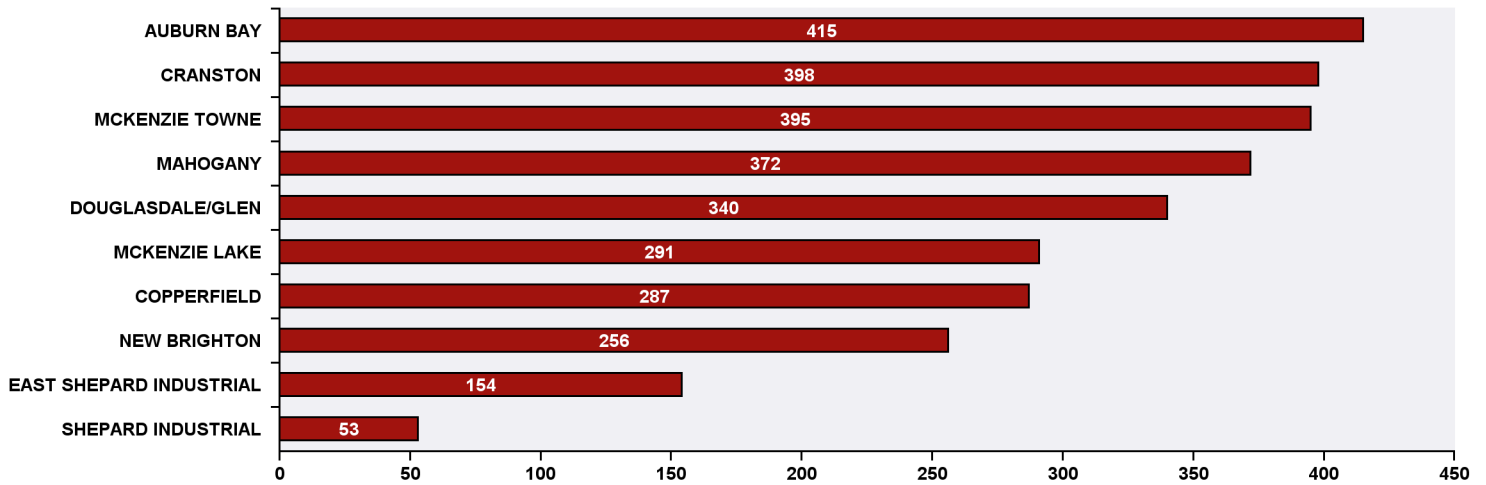




Top 10 Communities in Ward 12 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
CBS Inspection - Electrical	197	6.4%
WRS - Waste - Residential	192	6.2%
CBS Inspection - Residential Improvement Project - RIP	148	4.8%
Finance - Property Tax Account Inquiry	138	4.5%
WRS - Compost - Green Cart	131	4.3%
WRS - Cart Management	112	3.6%
City Clerk's - General Election 2017	111	3.6%
CBS Inspection - Commercial or Multi-Family	106	3.4%
Finance - ONLINE TIPP Agreement Request	104	3.4%
WRS - Recycling - Blue Cart	96	3.1%
Finance - TIPP Agreement Request	75	2.4%
WRS - Green Cart Rollout	72	2.3%
Bylaw - Temporary Signs Infraction on City Property	68	2.2%
311 Contact Us	59	1.9%
CBS Inspection - Plumbing	55	1.8%
CBS Inspection - Gas	54	1.8%
WRS - New Service - Carts	51	1.7%
Roads - Dead Animal Pick-Up	43	1.4%
CT - Employee Conduct	35	1.1%
Roads - Debris on Street/Sidewalk/Boulevard	34	1.1%
Roads - Streetlight Maintenance	34	1.1%
Total Top 20 SR Types	1,915	62.3%
Total Other SRs	1,160	37.7%
Total SRs for Ward	3,075	100.0%